



**FAMILY PROMISE OF  
WESTERN NEW YORK**  
2019 Annual Report

# Mission and Purpose

**Family Promise of Western New York is an emergency shelter for homeless families.** Our mission is to work alongside our partners in order to keep families experiencing homelessness together by offering emergency housing and compassionate support as they work to find their way back home.

## **WE KEEP FAMILIES TOGETHER**

We know that most shelters separate men from women and young children - leaving fathers and teenage sons with limited shelter options. We are one of only two shelters in Erie County that keep families of any makeup together through the crisis of homelessness. This is even more critical considering that over 70% of our guests are children.

## **WE BUILD RELATIONSHIPS**

We know that helping a family find stability starts with building trust and allowing families to reclaim their sense of agency. Because of this, we run a small-scale, family-centered model which allows us to know each guest by name, offer case management tailored to the unique needs of each family and create a home-like environment based on compassion, respect and shared goals.

## **WE ENGAGE OUR COMMUNITY**

We know that homelessness in Western New York will be impacted only as much as our community feels personally engaged. That is why we mobilize the Western New York community to help us achieve our mission. Our amazing hospitality network is full of generous people who want to be a part of the solution to end family homelessness by providing food, companionship, donations, labor, outreach and financial support.

## **OUR VISION**

We seek to build a community that wraps homeless children and their families in hope.

## **OUR VALUES**

- **We are Personal** - We offer a warm, loving and home-like environment where children and their caregivers can be together as they begin to heal.
- **We are Family-Focused** - We put the family in front of us and provide necessary assistance with dignity, empathy and humility.
- **We Promote Self-Determination** - We work side-by-side with families, offering opportunities for them to regain control over their lives and reclaim their power.
- **We Build Trust** - We foster relationships grounded in respect, transparency and collaboration.
- **We are Goal Oriented** - We are intentional in all our efforts to bring families home and use every resource available to us to ensure their success.

# Note from the Director

Dear Friends of Family Promise of WNY,

Wow! **2019 was an amazing year for Family Promise of WNY!** We found success in so many ways, notable among them being:

- We embarked on a **strategic planning process** and came up with a new mission, vision and values that better align with our evolving program - check them out!
- We held our **first ever meat raffle**, which was a TON of fun and sold out before it started!
- We added **significant upgrades to our building**, including new flooring, new tables, new trundle beds, a kitchen, a commercial refrigerator and a private staff suite.

Our program also had **impressive stats this year**, including:

- Serving over 100 people
- Decreasing our average time in shelter per family by almost 20 days
- Transitioning 84% of our families successfully out of shelter

**The biggest news of this past year, however, has been the success of our capital campaign.** We started by shooting for \$150,000 and finished by **raising \$230,000 with support from almost all the major foundations in Erie County.** What an outpouring of generosity! Construction is already underway and this funding will allow us to transform our building into a safer, more comfortable and more dignified shelter where we will be able to house families overnight, every night. Even more, in a few months we will be able to **double our impact in our community by expanding** to serve six families at a time.

**Our success is on the backs of a dedicated team of professionals who work tirelessly to support our guests on their road to stability AND a dedicated community who continues to surprise us with their generosity.** Whether you brought our families a nutritious meal or painted a wall at our shelter or donated diapers or spent an overnight hospitality shift at your congregation, all of those actions generously offered day after day add up to what makes us distinct in this community. Your support helps us restore and rebuild and it is amazing what we can do together! **As our program shifts this year from rotational to static, I look forward to all the creative and innovative ways we can continue to partner with our community to bring guests not only the essentials that they need, but also hope.**

Onward and upward,

Luanne Firestone  
*Executive Director*

# Staff and Board of Trustees

## Senior Staff

**Luanne Firestone**, Executive Director

**Denise Morse**, Case Manager

**Iris Applewhite**, House Manager

**Annalyse Paulsen**, Community Engagement Coordinator, *AmeriCorps VISTA member*

## Board of Trustees

### Officers

**J. Christian Hoffman**, President, *Community Missions of Niagara Frontier*

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**Kristen Luppino-Gholston, LMSW**, Secretary, *Daemen College*

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**Kelli Cavo**, *Via Evaluation*

**Kandy Krampitz**, *Ayurveda Yoga Specialist*

**Michael Lynch, LMSW**, *University at Buffalo School of Social Work*

**Jamie Owens**, *Horticultural Handyman*



# FPWNY 2019 AT A GLANCE



**84%**

Families successfully transitioned out of homelessness



**24**

Families Served



**102**

People Served



**39**

Average number of days in shelter



**73%**

of our guests are children



**6**

Security Deposits Provided



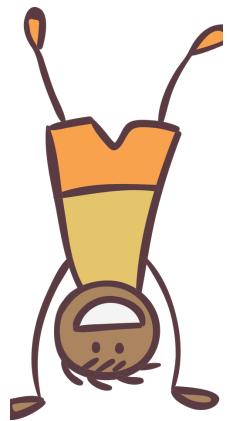
**+\$246,000**

Grants Awarded



**+\$207,000**

value of in-kind support



learn more at [www.fpwny.org](http://www.fpwny.org)

# Our Faithful Hospitality Network

**Made up of over 40 congregations**, the Family Promise of WNY hospitality network includes dedicated volunteers who have answered the call to hospitality in their faith tradition.

## Host Congregations

Host Congregations are the bedrock of our organization, welcoming our guests into their houses of worship for meals, overnight accommodations, hospitality and care four weeks each year.

Clarence Church of Christ  
Hamburg United Methodist Church  
Orchard Park Presbyterian Church  
Saints Columba-Brigid Roman Catholic Church  
Saint Stephens-Bethlehem United Church of Christ  
Saint Vincent De Paul Roman Catholic Church

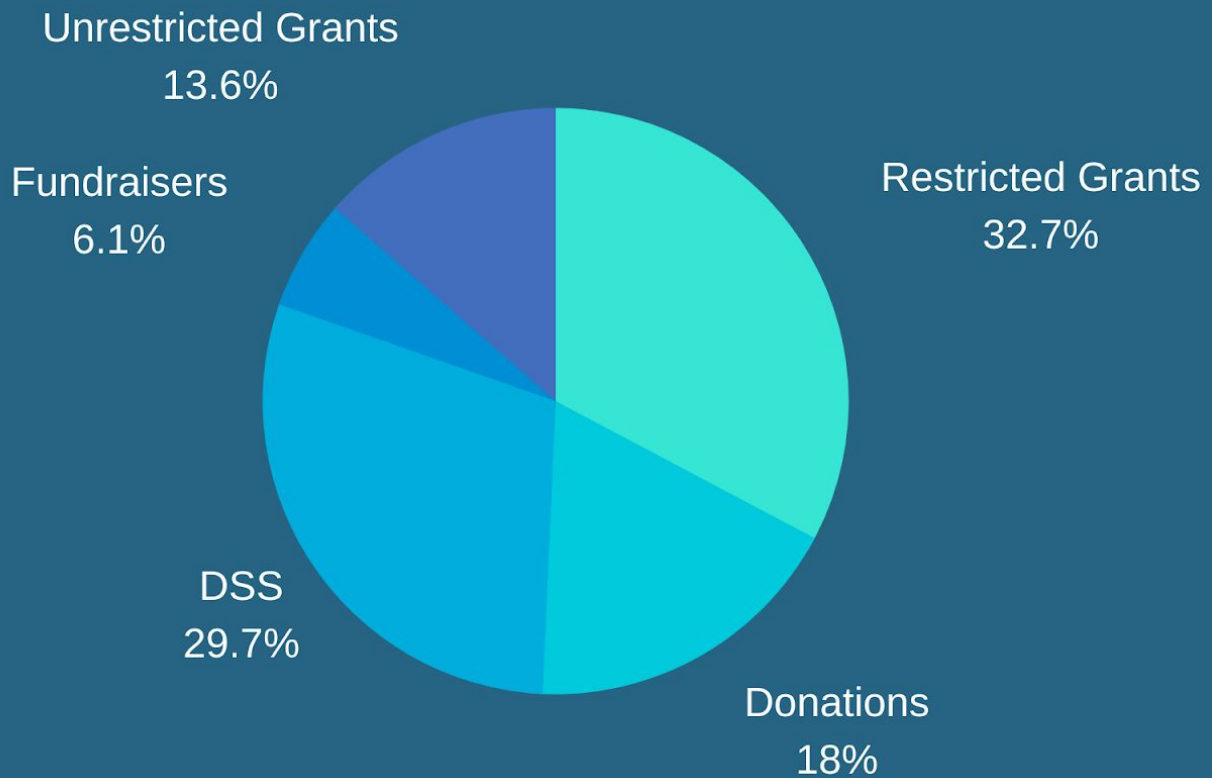
## Support Congregations

Support Congregations provide meals, volunteers, wish list donations and financial contributions to our Host Congregations and to Family Promise of WNY.

|   |  |
|---|--|
| All Saints Lutheran Church              | Saint John's Lutheran Church in Orchard Park |
| Amherst Community Church                | Saint John Vianney RCC                       |
| Blessed Trinity RCC                     | Saint Joseph University Parish               |
| Christ United Methodist Church          | Saint Martin De Porres RCC                   |
| Clarence United Methodist Church        | St. Matthias Episcopal Church                |
| Crossroads Lutheran Church              | Saint Peter and Paul RCC                     |
| Elim Christian Fellowship               | Saint Paul's Lutheran Church                 |
| Elma United Methodist Church            | Sisterhood of Temple Beth Zion               |
| Epiphany United Church of Christ        | Trinity Episcopal Church in Hamburg          |
| First Presbyterian Church of Buffalo    | Unitarian Universalist Church of Buffalo     |
| Hamburg Unitarian Universalists         | Unitarian Universalist Church of Amherst     |
| Holy Trinity Lutheran Church            | University Presbyterian Church               |
| John Newman Mission Community           | West Seneca Community of Churches            |
| Life Church Buffalo                     | Zion Dominion Global Ministries              |
| Masjid An-Noor                          | Zion Lutheran Church                         |
| Nativity of the Blessed Virgin Mary RCC |  |
| Nativity of our Lord RCC                |  |
| New Covenant United Church of Christ    |  |
| Orchard Park United Methodist Church    |  |
| Queen of Heaven RCC                     |  |
| Prince of Peace Lutheran Church         |  |
| Saint James United Church of Christ     |  |

## Income

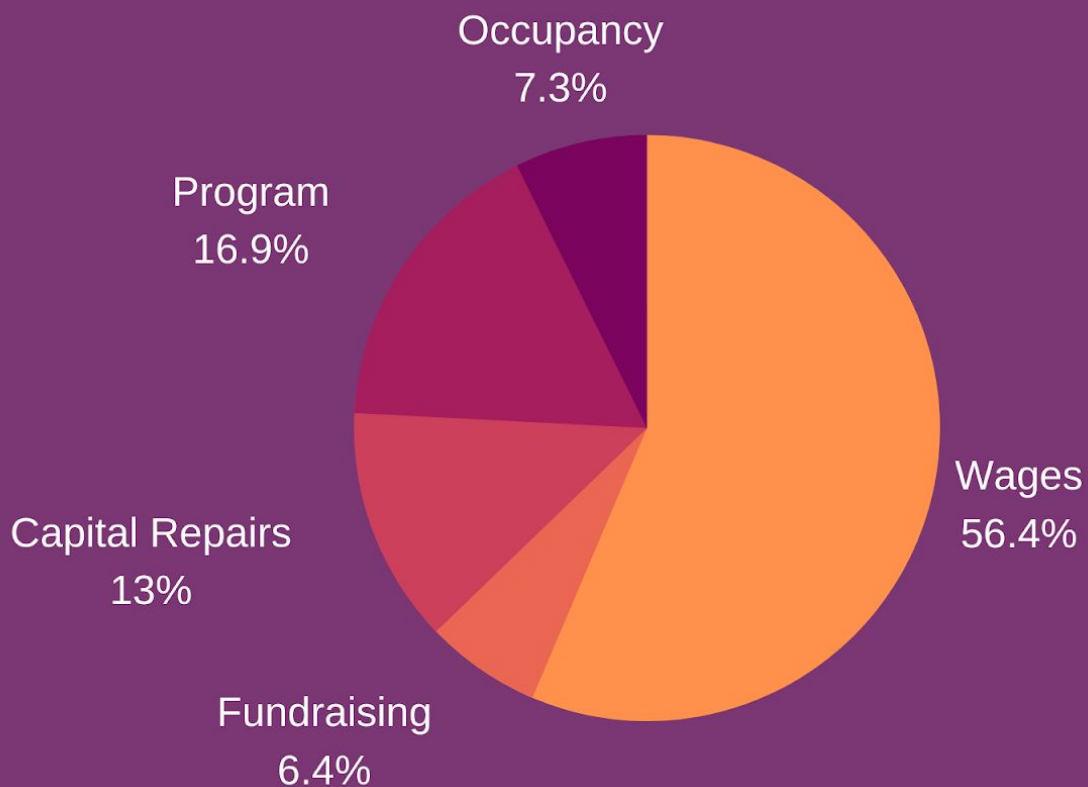
# 2019 FPWNY Income



|                                 |                  |
|---------------------------------|------------------|
| Fundraisers -                   | \$20,467         |
| Unrestricted Grants -           | \$45,745         |
| Donations -                     | \$60,561         |
| Department of Social Services - | \$99,987         |
| Restricted Grants -             | \$110,382        |
| <b>TOTAL INCOME:</b>            | <b>\$337,142</b> |

## Expenses

# 2019 FPWNY Expenses



|                      |                  |
|----------------------|------------------|
| Occupancy -          | \$16,532         |
| Fundraising -        | \$14,411         |
| Capital Repairs -    | \$29,394         |
| Program -            | \$51,998         |
| Wages -              | \$127,252        |
| <b>TOTAL INCOME:</b> | <b>\$241,587</b> |



# 2019 Foundation Support

We are grateful to the many, many foundations who supported our mission, our capital campaign or special projects in 2019!

## **\$100,000 Commitment**

- New York State Housing and Homeless Assistance Program

## **\$20,000+ Gifts**

- Margaret L. Wendt Foundation
- John R. Oishei Foundation

## **\$10,000-\$19,999 Gifts**

- East Hill Foundation
- NFADA Charitable Foundation

## **\$5,000-\$9,999 Gifts**

- HOPE through St. Vincent de Paul
- Marks Family Foundation
- The Buffalo Rotary Foundation
- The Baird Foundation
- Josephine and Michael Ervolina Charitable Fund at the Community Foundation for Greater Buffalo
- M&T Charitable Foundation
- Monsignor Richard S. Amico Charitable Trust
- Robert D. Flickering Foundation
- Walter Ghering Charitable Fund

## **\$500-\$4,999 Gifts**

- Evans-Devereux Memorial Fund
- JM McDonald Foundation
- Tompkins Charitable Gift Fund
- Riefler Enablement Fund
- Calpin Family Fund at the Community Foundation for Greater Buffalo
- Joseph and Anna Gartner Foundation
- New York State Electric and Gas Foundation
- Schwab Charitable Foundation
- Ingram Micro, Inc
- The Woodforest Charitable Foundation
- Lutheran Charities

**Total Foundation Support: \$246,000**

## Family Testamonies



**“The staff at Family Promise was very positive, uplifting, willing to help in any way and very understanding of my family’s specific situation. The staff really does have the growth of the guests in mind. I AM SO GRATEFUL FOR FAMILY PROMISE!!!”**

*- Parents*



**“The staff at Family Promise have true spirits. Beautiful people. They never made me feel like I wasn’t wanted. Family Promise has truley meant to me what its name says. . . family. Family Promise has taught me how to be a better parent and reminded me how love can be put into your heart from people that don’t even know you.”**

*- Mom*



**“The staff was amazing. Great people. This is a great and helpful place.”**

*- Dad*

# 2019 Donor List

## **Gifts of \$20,000+**

MARGARET L. WENDT FOUNDATION  
THE JOHN R. OISHEI FOUNDATION

## **Gifts of \$10,000-\$19,999**

EAST HILL FOUNDATION  
NFADA CHARITABLE FOUNDATION

## **Gifts of \$5,000-\$9,999**

FIDELITY CHARITABLE  
GORHAM, KATHY  
HOLMES, RICHARD  
MONSIGNOR RICHARD S. AMICO MEMORIAL  
CHARITABLE TRUST  
ORCHARD PARK PRESBYTERIAN CHURCH  
ROBERT D. FLICKINGER FOUNDATION  
THE BAIRD FOUNDATION  
THE BUFFALO ROTARY FOUNDATION, INC  
THE JOSEPHINE AND MICHAEL ERVOLINA  
CHARITABLE FUND  
THE M&T CHARITABLE FOUNDATION  
THE MARKS FAMILY FOUNDATION  
WALTER GHERING CHARITABLE FUND  
VAUGHN, LEWIS

## **Gifts of \$1,000-\$4,999**

BEARDI, JAMES & LINDA  
BUFFALO SABRES FOUNDATION  
CALPIN FAMILY FUND  
CHRIST UNITED METHODIST CHURCH  
CLARENCE CENTRAL SCHOOL DISTRICT  
CROSSROADS LUTHERAN CHURCH  
EVANS-DEVEREUX MEMORIAL FUND  
FR. HERBERGER, ROY  
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INGRAM MICRO, INC  
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JOHN NEWMAN MISSION COMMUNITY INC.  
LEADERSHIP BUFFALO - YOUTH  
NATIVITY OF THE BLESSED VIRGIN MARY CHURCH  
NY STATE ELECTRIC AND GAS FOUNDATION  
PRINCE OF PEACE LUTHERAN CHURCH  
THE SCHWAB CHARITABLE FOUNDATION  
THE JOSEPH & ANNA GARTNER FOUNDATION  
THE RIEFLER ENABLEMENT FUND  
TOMPKINS CHARITABLE GIFT FUND  
TUNMORE OLDSMOBILE  
UNITARIAN UNIVERSALIST CHURCH OF AMHERST  
WEST SENECA COMMUNITY OF CHURCHES  
ZION LUTHRAN CHURCH

## **Gifts of \$500-\$999**

BEULER, ROBERT M. & COLLEEN M.  
BROCK, SCHECHTER & POLAKOFF, LLP  
CAVO, KELLI  
CERTO REALTY GROUP, INC  
CLARENCE UNITED METHODIST CHURCH  
EGAN, MARY AND EDMUND  
ERBACHER, CHRISTINE  
EVANS, LEE & LINDSAY  
EVANS, STANLEY & ANNE  
HAMILTON, JOSEPH AND JILL  
HOFFMAN, CHRISTIAN AND TONI  
HOUSE, CHERYL & ANTHONY  
JANKOWSKI, GIGI  
KNOTTS, MARY  
RICH PRODUCTS CORPORATION  
SCHOENBORN, JEFFREY AND MARGOT  
SS. COLUMBA-BRIGID CHURCH  
TEAM LAWLEY CARES  
THE WOODFOREST CHARITABLE FOUNDATION  
UNITARIAN UNIVERSALIST CHURCH OF BUFFALO  
UNIVERSITY PRESBYTERIAN CHURCH

## **Gifts under \$500**

ACEVEDO, JOHN  
ADAMS, DENNIS AND EVELYN  
ALDRICH, TIMOTHY & DONATA  
ALL SAINTS LUTHERAN CHURCH  
AMHERST COMMUNITY CHURCH  
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ANDERSON, GEORGE  
ANTHONY, MOLLY  
APPLEWHITE, IRIS  
BABCOCK, PERRY & LINDA  
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BARONE, ELAINE  
BARONE, MARION  
BATTERSON, RONDA  
BAUER, CARL & CARMILLE  
BAUER, DALE  
BECK JOSLYN, MEREDITH  
BENNETT, JAMES & BARBARA  
BISCHOF, ANN & DENNIS  
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BLESSING, ROBERT & BARBARA  
BOCKRATH, DIANE  
BORCIK, KATHLEEN  
BOSINSKI, LINDA AND PAUL  
BRANDEL, REBECCA  
BRENNAN, WILLIAM & SUSAN  
BRICKMAN, LAURENCE & CELESTE  
BROWN, ALICE

BRUNNER, KATHY  
BUKOWSKI, EDWARD AND ANNE  
BURRITT, WILLIAM & JUDITH  
BUSCH, FRANCIS  
BUTTINO, ANTHONY  
BUTTINO, THOMAS J. & AMY G.  
CAPPELLO, ROBERT J. & JULIE M.  
CARR, MICHELLE AND MATTHEW GOLDMAN  
CASASSA, JUDITH A.  
CELLINO, KIM  
CERTO, MARY  
CHERYL L THOMPSON  
CHRISTIE, JAMES & MARY  
CLARENCE CONTEMPORARY CLUB  
CLIFFORD, CHERYL  
COSTA, ANNA  
COUCHE, MAUREEN  
CRAWFORD, LANCE M. & SANDRA M.  
DENGLER, WILLIAM AND MARY  
DESPIRIT, CHRISTA  
DETMERS, CATHERINE  
DEUBELL, DUSTIN & AMY  
DIBELLA, LEONARDO  
DIEBOLD, JOSIE  
DIFLAVIO, RENEE  
DIINA, ANTHONY  
DONATELLI, ALAN  
DOYNO, ELLEN  
EHLINGER-SAJ, JEN  
ELMA UNITED METHODIST CHURCH  
EMMINGER, CLIFFORD & DONNA  
ESS, JOAN  
FASTING 5K  
FAY, MARY  
FAY, MAUREEN  
FIRESTONE, LUANNE  
FIRESTONE, PAULA  
FIRESTONE, PAULINE  
FIRST PRESBYTERIAN CHURCH OF BUFFALO  
FITZGERALD, RYAN  
FRANCIS, JAMIE  
FREEDMAN, AMY  
FRUCHTEL, MARK AND NOREEN  
FUREY, RYAN  
GARZA, SALLY  
GENCO, LAURA  
GRACE, LEE ANN  
GRADY, ROGER AND LAURIE  
GRECO TRAPP, PPLCC  
GRIMALDI, JOHN P. & EILEEN F.  
GROGAN, CYNTHIA AND TOM  
HABERMAR, PATTY  
HAMM, CHRISTOPHER  
HARVEY, SHERYL  
HAYES, ELAINA  
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HENDER, JANET

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JOHNSON, MAXINE  
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KRUEGER, ROBYN  
KUMMER, KATIE  
LAMANTIA, STEPHEN  
LEE, DR. RICHARD J.  
LEFEVRE, CHARLES & JUDITH  
LILLIS, JUDITH  
LINDSEY, GRACE  
LOGUE, M.C.  
LOGUE, MARY ANN  
LOUGEN, JAMES  
LUPPINO, JOSEPH  
LUPPINO-GHOLSTON, KRISTEN  
LUTHERAN CHARITIES  
LUTHERAN CHURCH OF OUR SAVIOR  
LYNCH, LORI  
LYNCH, MICHAEL  
LYON GRANDE, GERALDINE  
MAKEY, BRIAN AND ELLEN  
MALTBIE, CAROL ANN  
MARAS, AMBER  
MARY AND ARTHUR GIRASOLE  
MATTAR, LARRY & ELAINE  
MCALLISTER, MARIAN AND ROBERT  
MCALLISTER, TIMOTHY AND NOREEN  
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MCKAY, BRUCE AND PHOEBE  
MEADER, W. JOHN AND BARBARA  
MERCY FLIGHT INC. SUNSHINE CLUB  
MERTENS, PATRICIA  
METIVIER, VICTOR & BARBARA  
MOLNAR, DIANE AND JOSEPH  
MONTGOMERY, DEANNE AND NELSON  
MOODY, ROBERT  
MORALES, LUZ

MORIN, SYLVIA  
MORROW, DONNA & MICHAEL  
MULLANEY, EILEEN  
MURPHY, KAREN  
NARDIN ACADEMY  
NEW COVENANT UNITED CHURCH OF CHRIST  
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O'CONNOR, EUGENE  
ORTNER, JOHN AND JILL  
PAPAJ, COURTNEY  
PARKER, RICHARD & MARY  
PAULSEN, ANNALYSE  
PEART, TANVIER  
PECENCO, ANNETTE AND DAVID  
PENFOLD, RICHARD C. & KAREN E.  
PEREZ, BRENDA  
PUVOGEL, MEGHAN  
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REED, CARRIE  
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SCHLABACH, WENDY AND STEVEN  
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SCHUTTE, MARY AND AL  
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SENDKER, MATTHEW  
SHERIDAN HILL DRESS DOWN FUND  
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SIRIANNI, JUDITH  
SISTER MARTHA OLSZEWSKI  
SISTERHOOD OF TEMPLE BETH ZION  
SKOWRONSKI, MICHAEL  
SMITH, GARY  
SNYDER, SUZANNE & KIRBY  
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ST. VINCENT DE PAUL CHURCH  
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TRUMP, JOAN  
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TUFILLARO, PATRICIA  
TUNMORE, ROGER AND BONNIE  
ULRICH, KRISTA  
UNILAND DEVELOPMENT CORPORATION  
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VANREMMEN, JUNE CAMPBELL  
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