

CLIENT SERVICE AGREEMENT

Hair Intuitions LLC

www.hairintuitions.us

Effective Date: [Insert Date]

1. CLIENT INFORMATION

Name: _____

Phone: _____

Email: _____

Emergency Contact: _____

2. SERVICES PROVIDED

Hair Intuitions LLC provides professional natural hair care, loc maintenance, styling services, and other beauty services as booked. A detailed description of services and pricing is available on our website and/or booking platform.

3. BOOKING & PAYMENT

- All appointments must be booked online through [insert booking site or method].
- A non-refundable deposit of \$[xx] is required at the time of booking.
- The remaining balance is due at the time of service via [Cash / Zelle / Card / etc.].

4. CANCELLATION & RESCHEDULING POLICY

- Cancellations must be made at least 24 hours in advance.
- Clients who cancel with less than 24 hours' notice or do not show up will forfeit their deposit and may be charged a \$25 no-show fee.
- One courtesy reschedule is allowed per deposit; after that, a new deposit is required.

5. LATE POLICY

- A 10-minute grace period is allowed.
- After 10 minutes, a \$15 late fee will be added.
- After 15 minutes, your appointment may be canceled at the stylist's discretion.

6. CHILDREN & GUESTS POLICY

- For safety and comfort, only clients receiving services are allowed in the salon suite.
- No extra guests or children unless being serviced.

7. REFUNDS & SATISFACTION

- We do not offer refunds once a service has been rendered.
- If you are dissatisfied, please notify your stylist within 48 hours, and a correction service may be offered at no charge (at the stylist's discretion).

8. PHOTO/VIDEO CONSENT

I give permission for Hair Intuitions LLC to take and use before-and-after photos/videos for promotional use on social media, websites, or other marketing platforms.

☐ Yes ☐ No

9. LIABILITY WAIVER

By signing below, I acknowledge:

- I have disclosed any known scalp or hair conditions.
- I understand the risks involved with chemical or styling services.
- Hair Intuitions LLC and its staff are not liable for any allergic reactions, injuries, or damage resulting from services rendered.

10. CLIENT AGREEMENT

I have read and understood this agreement and agree to abide by the salon's policies.

Client Signature: _____ Date: _____

Stylist Signature: _____ Date: _____