

We help business and technical leaders plan and implement effective strategy and operations by providing Targeted Expertise.

Define Strategic Roadmap	Build High Performing IT Teams	Rationalize Application Portfolio
<p>Our Sr. Technology Leaders help define strategic goals and initiatives to help meet business objectives and better deliver technical projects and support.</p> <ul style="list-style-type: none"> • Define goals directed by Business Strategy • Implement & Improve Centers of Excellence • Plan and Implement effective IT Security • Cost Management • Disaster Recovery Planning • Business Continuity Planning • Succession Planning • Standardization 	<p>Our Sr. Technology Leaders have a history of building and maintaining high performing IT Teams.</p> <ul style="list-style-type: none"> • Evaluate current operations • Identify current team strengths and weaknesses • Identify core process strengths and weaknesses • Right size team to meet operational demands • Support role definition and screening of candidates • Mentor staff on problem solving, conflict resolution, and customer advocacy • Unite team behind clear, relevant goals 	<p>Our technical team can gather and analyze your current Application Portfolio detail, and recommend improvements that save time and money.</p> <ul style="list-style-type: none"> • Define goal of rationalization • Document applications in use • Identify opportunities to streamline portfolio • Evaluate operational and cost impact of proposed changes • Define sun-setting and change management timeline • Establish core processes to manage rationalized application portfolio going forward
Deliver Infrastructure Support & Maintenance	Implement Efficient IT Operations	Industry Specific Domain Insights
<ul style="list-style-type: none"> • AWS • OS Administration • Database Administration • Server access control / firewall configuration and monitoring • Failover setup and support • Disaster Recovery setup and support 	<ul style="list-style-type: none"> • Support Ticketing • Issue Resolution • Status Reporting • IT Contract Management • Vendor Management • Business-Focused Outcomes (ITIL) • Cost Management 	<ul style="list-style-type: none"> • Healthcare / Health Exchange • Energy / Nuclear Work & Asset Management • Utilities (Water/Waste Water, Electricity) • Local & State Government • K-12 Education • IT Compliance (SOX, FERPA, IDEA, HIPPA)

Contract Vehicles

- **Maryland DOIT CATS+ Master Contractor** (FA 2,3,5,6,7,8,10,11,17)
- **Maryland Health Benefit Exchange Master Contractor** (All FAs)
- **Baltimore County ITCATS Master Contractor** (FA 1,2,3,5,6,7,8,10,11,12,13,15,16,17)

Certifications

- Certified Maryland (MDOT) MBE
- Maryland Small Business Reserve (SBR)

NAICS CODES/OTHER PERTINENT CODES

- **NAICS Codes** 541511, 541512, 541611
- **CAGE Code** 6ZR28