

**Claim Filing Deadline:  
11:59 p.m. Central Daylight Time  
September 5, 2024**

**NOTICE OF LIQUIDATION AND  
DEADLINE TO FILE PROOF OF CLAIM**

**Friday Health Insurance Company, Inc.** (“FHIC”) was placed in liquidation by order of the 345<sup>th</sup> Travis County District Court (the “Receivership Court”). CANTILO & BENNETT, L.L.P., the Special Deputy Receiver of FHIC (“SDR”), is handling the liquidation of FHIC. Certain acts against FHIC are stayed under section 443.008 of the Texas Insurance Code. This notice explains how claims against FHIC can be filed.

**Claims must be filed on a Proof of Claim Form.** A Proof of Claim (“POC”) is the claim form included with this notice. The contents of this form are required by law and include information that the SDR needs to process a claim.

**FHIC Members (a/k/a Policyholders)/Healthcare Providers:** You **do not** need to file a POC if your claim for medical services under an FHIC policy has already been paid. The Texas Life and Health Insurance Guaranty Association (the “Guaranty Association”) has been paying claims since FHIC was put in liquidation. If you have unpaid medical bills under an FHIC policy, you should submit those as you have in the past. The Guaranty Association covers FHIC insurance policy benefits up to \$500,000 per insured member and has paid over \$17 million in claims for FHIC members.

Policyholders **should** file a claim if you are owed premiums that were paid or collected after your policy terminated (most policies terminated on December 31, 2022), if you have been or are sued for personal liability on unpaid claims, and for any other type of claim not covered by the Guaranty Association. Providers do not need to file a POC if any claims for benefits exceed the \$500,000 maximum per insured member limit of the Guaranty Association. The Receivership Court has deemed a claim for you on your behalf.

**Healthcare Providers with IDR Claims:** Providers with FHIC IDR claims should file a POC for each IDR claim, regardless of whether the dispute has been or could have been submitted on the Texas Department of Insurance (TDI) IDR portal, the federal CMS IDR portal, or the Friday Health Plans portal.

**Vendors and all other Claimants:** You should file a POC if you have an unpaid claim against FHIC for goods or services provided to FHIC *before* March 23, 2023.

**Instructions for Completing the POC:** All applicable blanks on the POC form must be completed, and the form must be signed before a notary and notarized. You must provide sufficient information in your POC and include any documents supporting your claim. A separate POC must be submitted for each person or each claim. If the POC form is submitted on behalf of another person, you must provide evidence that you are authorized to file the claim on behalf of that person. A POC form may be duplicated.

**Filing Deadline for POCs:** The Receivership Court has established a deadline and procedure for filing claims against FHIC. To file a claim, you must complete and return the POC form as described below so that it is postmarked or received by the SDR **no later than 11:59 p.m. Central Daylight Time on September 5, 2024** (the “Filing Deadline”).

You may send your POC to the SDR by U.S Mail, courier (delivery service) or hand delivery. If you mail your POC, it does not need to be sent by registered or certified mail, unless you want proof of receipt. You should keep a copy of your POC and any proof that it was mailed or delivered.

**You cannot send a POC by e-mail or fax. Any POC received by e-mail or fax will not be accepted.**

The POC must be addressed to the SDR to one of the addresses below:

BY MAIL:

CANTILO & BENNETT, L.L.P.  
Special Deputy Receiver  
Friday Health Insurance Company, Inc.  
P.O. Box 184  
Austin, Texas 78767  
ATTENTION: CLAIMS

BY COURIER OR HAND DELIVERY:

CANTILO & BENNETT, L.L.P.  
Special Deputy Receiver  
Friday Health Insurance Company, Inc.  
11401 Century Oaks Terrace, Suite 300  
Austin, Texas 78758  
ATTENTION: CLAIMS

**What happens after you file your POC:** The SDR will review your POC to determine if you have a claim against FHIC. If your claim may be payable by the Guaranty Association, your POC will be sent to the Guaranty Association. If the SDR finds that you have a valid claim against FHIC that is not payable by the Guaranty Association, you will be notified.

Approved claims are paid according to their priority class. The SDR will notify you when it determines the priority class of your POC and, if applicable, the amount awarded on the claim. A distribution on claims in a class can be made if there are funds available for that class. The SDR does not know whether there will be funds to pay claims, or when a distribution might be made. If your POC is approved, and funds are available to pay your claim, you will be notified.

**It is important that you inform the SDR of any change to your address. If the SDR does not have your current address, you might not receive future notices or payments.**

Additional information about the FHIC receivership is available on the SDR's web site, [www.fridayhealthtxsdr.com](http://www.fridayhealthtxsdr.com). The web site will be updated periodically.