



DAVID GEFFEN SCHOOL OF MEDICINE AT UCLA
JULES STEIN EYE INSTITUTE
CENTER FOR THE HEALTH SCIENCES
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June 8, 2011

To Whom It May Concern:

I am writing this letter of reference on behalf of Mr. Bob Bonofiglo. Mr. Bonofiglo served Jules Stein Eye Institute in the capacity of Sr. Project Manager for the implementation of the VersaSuite integrated electronic practice management, medical records and PACS systems. This project also required connection to the UCLA ADT registration, SMS-RMS billing and PODS document management systems and the UCLA Health System Epic electronic health records system which was concurrently deploying. Mr. Bonofiglo provided a wide range of support and guidance; his comprehensive knowledge of hardware, software and facility matters were invaluable at a time when it was most needed.

Mr. Bonofiglo's initial analysis quickly ascertained our IT team wasn't qualified for this project, our facility and IT development was a significant problem and our contract with VersaSuite for a functional PACS in 90 days was not achievable. With his expertise and assistance we re-scoped the project to develop the world's first IHE compliant ophthalmology PACS and to first implement and connect the practice management system then follow it with the eMR. Bob was additionally assigned complete facility and IT oversight responsibility and helped us retain an experienced and talented IT engineer. The depth of Mr. Bonofiglo's expertise and experience was quickly evidenced by his ability to concurrently manage these projects, which included overcoming a variety of challenges and obstacles. His representation of JSEI to UCLA was impressive; the feedback I received from UCLA officers and Directors was positive and supportive of our efforts. He clearly worked for Jules Stein Eye Institute as if he was one of us.

In addition, Mr. Bonofiglo's enthusiasm, professionalism and ease in working with our organization's members at all levels made our transition experience much more enjoyable. At the heart of this was excellent interpersonal and communication skills. Mr. Bonofiglo's demeanor, composure and insight significantly contributed to a successful project. What many appreciated was his innate ability to explain complex concepts and details in laymen's terms and his ability to manage every division at any level required to accomplish project objectives was unique and extremely helpful.

What truly impressed me was Mr. Bonofiglo's ability to work with diverse constituents across and throughout UCLA and this department which is not easy in an academic environment. He literally hand built our PACS which required numerous beta agreements encompassing literally every instrument vendor in this department and collaboration with VersaSuite to help them build their PACS and the Zeiss FORUM PACS also. Therefore, it's without hesitation or reservation that I highly recommend Mr. Bonofiglo to other organizations in need of an electronic systems implementation and integration Sr. Project Manager.

Sincerely,

A handwritten signature in black ink, appearing to read "Jonathan D. Smith".

Jonathan D. Smith
Chief Administrative Officer
Jules Stein Eye Institute

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