

# MindLink Inc - IT Support Services Questionnaire

## Business Information

Company Name:

Main Contact Person:

Phone Number:

Email Address:

Business Address:

Number of Employees:

Number of Physical Locations:

## Current IT Environment

Do you currently have internal or outsourced IT support?

Operating Systems Used:

Number of Workstations/Laptops:

Number of Servers:

System Type (on-premise/cloud/hybrid):

Cloud Services Used:

Business-critical Software/Tools:

## Network & Security

Firewall & Antivirus Protection in Place?

VPN or Remote Access Solution?

Backup Frequency:

Disaster Recovery Plan in Place?

## IT Support Needs

Types of Support Needed:

Support Level (full-time/part-time/etc.):

Need After-hours or 24/7 Support?

Top 3 Current IT Challenges:

Estimated IT Support Budget:

## Additional Comments or Specific Needs