**DUMPSTER RENTAL TERMS & CONDITIONS**

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All material must be within the dumpster and cannot exceed the top of the dumpster. Cardinal Roll Off and Property Services LLC reserves the right to refuse to service any dumpster which exceeds fill and weight capacity. Fill in a manner that ensures even distribution of weight.

An additional per pro-rated ton fee will be applied, if weight exceeds the agreed tonnage allowance.

Customer agrees to provide clear access to the dumpster for the purpose of loading and unloading.

If Cardinal is unable to perform service for aforementioned reasons, or a driver is required to wait in excess of 20 minutes, a charge of $95.00 per hour, in addition to or in lieu of a $100.00 "trip charge", may result. Cardinal will not accept: all hazardous wastes including any type of liquid or food waste, antifreeze, asbestos, batteries, chemical products, dead animals, flammable materials, fluorescent tubes, herbicides & pesticides, medical waste, motor oil, transmission oil/lubricating/hydraulic oil/, contaminated oils (mixed with solvents, gasoline, etc.), oil filters, other flammable liquids, paint, partially filled aerosol cans, petroleum contaminated soil/lead paint chips, propane tanks, radioactive material, railroad ties, refrigeration-related appliances, sealed barrels, cylinders or tanks, solvents, and tires, treated lumber, weapons, and any other toxic waste as defined by local, county, state or federal regulations.

Customer assumes responsibility, financial or otherwise, for any and all, waste materials deposited in the dumpster.

If deemed "contaminated” due to the presence of unacceptable materials, Cardinal may assess a varying charge of $75.00 to $250.00, depending on the severity of the contamination.

**Cardinal is not responsible for damages that may occur to customer's property when providing service as directed by a customer or their agents.**

If the dumpster is damaged by customer, their agents, or third parties while in the customer's care, customer agrees to pay reasonable repairs to said dumpster. This may include severe incidents of graffiti. The undersigned agree(s) that in the event of default or that the account is placed with a collection agency for collection, he/she is responsible for reasonable attorney's fees, collection agency fees, court costs, miscellaneous costs of collection, service charges and/or interest as allowed by law.

All terms are Cash Payable on receipt of services, unless otherwise stated or agreed. If terms are extended, the due date is based on the Cardinal invoice date. A finance charge equal to 12% per annum is assessed on all past due balances beyond stated or agreed terms.

**Payment Options**

For roll-off dumpster service the payment options are all three major credit cards: Master Card, Visa, and American Express.

**Does someone have to be present when the dumpster is delivered, exchanged, or removed?**

A responsible person (over the age of 18) is required upon delivery so the driver, with direction, can properly place the dumpster. Additionally, a signature is required that acknowledges receipt of the dumpster and confirms agreement of our ["Terms and Conditions"](https://www.californiawasteservices.com/terms.html).

You are not required to be present upon dumpster removal as long as the access is clear. When calling for service, it is your responsibility to assure we are given clear access to perform the service. If not, a "Trip Charge" will result and the service of the dumpster will be rescheduled for a day when access can be guaranteed.

**How do I change or cancel my order for service?**

Your request must be phoned, texted, or emailed to Cardinal Customer Service before the order can be dispatched.

As a courtesy, our driver will call or text the contact phone number provided before leaving our facility. The driver will confirm the type of service as well as inform you that the dumpster service has been dispatched.

**What if I need to keep my dumpster longer than the allotted time?**

The dumpster is loaned to you for a specific period of time as per your quoted service. Typically it is for 7 days (depending on service demand and customer request, if a time period other than 7 days). If you exceed your allotted time, additional charges may apply. We will never automatically remove your dumpster at the end of the allotted time because you may not be ready for the dumpster to be removed. A courtesy call will always be made prior to removal. If you are finished prior to your allotted time, contact via email, phone, or text to schedule your dumpster pickup.

**How much waste can I put in the dumpster?**

You may fill the dumpster to the level at the top. No further. This is the law, strictly enforced whereupon a citation will be issued for overloaded dumpsters. The rationale for this law is that if the material is filled over the top of the dumpster and our driver is required to perform an evasive maneuver while driving, the excess material could spill onto the roadway and cause serious harm. Please keep in mind that each dumpster size has a difference allowance in weight, which is determined by the type of material it carries.

**What does the rate quoted include?**

Your price includes the dumpster delivery, disposal of the contents, and removal of your dumpster. All applicable [municipal taxes](https://www.californiawasteservices.com/cities.html) and other surcharges, such as fuel, are also included in the stated rate.

NOT included in the rate are any additional charges for exceeding your tonnage limit, and other fees that will result if you dispose of non-acceptable waste material. Non-acceptable material includes all hazardous wastes including any type of liquid or food waste, antifreeze, asbestos, batteries, chemical products, dead animals, flammable materials, fluorescent tubes, herbicides & pesticides, medical waste, motor oil, transmission oil/lubricating/hydraulic oil/, contaminated oils (mixed with solvents, gasoline, etc.), oil filters, other flammable liquids, paint, partially filled aerosol cans, petroleum contaminated soil/lead paint chips, propane tanks, radioactive material, railroad ties, refrigeration-related appliances, sealed barrels, cylinders or tanks, solvents, and tires, treated lumber, weapons, and any other toxic waste as defined by local, county, state or federal regulations.

**What are the unacceptable waste materials that are NOT allowed in the dumpsters?**

Non-acceptable material includes all hazardous wastes including any type of liquid or food waste, antifreeze, asbestos, batteries, chemical products, dead animals, flammable materials, fluorescent tubes, herbicides & pesticides, medical waste, motor oil, transmission oil/lubricating/hydraulic oil/, contaminated oils (mixed with solvents, gasoline, etc.), oil filters, other flammable liquids, paint, partially filled aerosol cans, petroleum contaminated soil/lead paint chips, propane tanks, radioactive material, railroad ties, refrigeration-related appliances, sealed barrels, cylinders or tanks, solvents, and tires, treated lumber, weapons, and any other toxic waste as defined by local, county, state or federal regulations.

**Signature and date below indicate acknowledgement and acceptance of all terms and conditions above.**

Customer Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Printed Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_