

INTRODUCTION TO THE PRCA LIVE METHODOLOGY

PRCA Live methodology provides a comprehensive and structured approach to understanding when and how risks might be realised, to provide an accurate means of identifying the most appropriate intervention at the management level. It includes a combination of continuous improvement programs (CIPs), root cause analysis, knowledge retention analysis and interactive development, to reduce unwanted events at each level of an organisation.

We use communication and industry participation to identify improvement opportunities, near misses and hazards that may have the potential to cause, unwanted events, financial loss, property damage or have negative reputational impacts.

PRCA Live collectively creates a systematic strategy to ensure risk mitigation or elimination and effective root cause corrective actions.

The PRCA Live System grows within an organisation and is driven by people, innovation, legislation, compliance and business not by theory and methodology alone.

Based on information gained through either reporting or consultation you will conduct investigations or team workshops aimed at proactively highlighting root causes.

Use your continuous improvement program and investigation packs and consider every resource you have.

Whether this is a proactive or reactive investigation, the goal is to eliminate or mitigate future risk to people, property, environment or business.

Consider the improvement opportunity that may arise from the investigation and the possible benefits of implementing corrective and preventative tasks and actions immediately.

After industry consultation sessions you will have information that will help you make an informed risk based decision.

Consider if you need to report any observations you may have made during consultation. If so who would report this to and how you will do this.

Consider the impact of the information you need to report – what is the likelihood of financial or reputational damage? Consider privacy rules, company policy and legislation.

Before you make a decision you need to be sure that your actions will not negatively impact the safety of people or create new risk to the business.

Consulting with stakeholders at different levels throughout an organisation will help you see a clearer, long term picture and plan where savings can help improve other areas.

Consultation will improve your services and create better relationships with your customers.

Consultation will also help streamline your business and cut down on waste. In turn this will save money.

**Reporting and
Communication**

**Industry
Consultation**

**Continuous
Improvement
Program**

**Near Miss Investigation
Root Cause Analysis**

**Outcomes
and Knowledge
Retention**

**Risk
Controls and
Corrective
Actions**

Use your PRCA Live tools to ensure both short and long term controls are put in place and corrective actions are carried out.

Remember that a hazard and potential or realised risk remains just that until you apply corrective actions. Don't wait for the investigation to be complete if you can eliminate or mitigate a hazard or risk now. If it is safe to do so, apply a corrective action as soon as possible.

Make sure everyone knows their roles – each task and action needs an accountable owner.

Record your outcomes and results, deliver them to the relevant stakeholders within your organisation and industry.

Revisit and review outcomes, control measures and learnings.

Knowledge retention programs and gap analysis will substantially reduce training and corrective action implementation costs as well as help ensure compliance.

Corrective actions and outcomes generally require some form of process review or change.

Select tools and systems that clearly define roles, responsibilities and accountability.

Make it available to all stakeholders – it is everyone's responsibility to manage their own assigned task.

Train users – people won't use what they don't understand.