# satoriSparks ENGAGING EMPLOYEES rapid insights from satori



## THE BIG QUOTE

"Always treat your employees like you want them to treat your best customers" Stephen R. Covey

Because when your team feels valued, they pass that value on — one customer at a time.

# ENGAGEMENT RECEDES GLOBALLY FOR THE FIRST TIME IN FOUR YEARS

"Global employee engagement declined to 21% last year, with managers experiencing the largest drop. This marks only the second decline in engagement in the past 12 years, a worrying sign for organisations already struggling with productivity" Gallup

What's the best engagement strategy for you to resist this global trend? Talk to us about **satoriLab** 

Inform. Involve. Inspire. The holy trinity of internal communications. How much of each of these elements are you regularly practicing, and who is ensuring the stream of communication is being delivered?



#### **INFORM**

Keep employees updated with clear, consistent communication. When they understand goals and changes, they feel trusted and aligned with the companies objectives.



#### **INVOLVE**

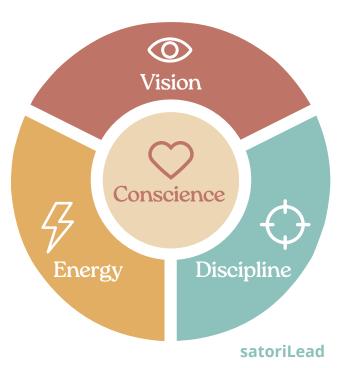
Engage employees by including them in decisions and encouraging input. Involvement builds ownership and boosts commitment.



#### **INSPIRE**

Motivate by linking work to a meaningful purpose and recognising achievements. Inspired employees are more passionate and driven.

Talk to us about **satoriStream** - our proven methodology to minimise noise and maximise clarity of message throughout your organisation.



## LEADERSHIP IS A CHOICE, NOT A POSITION

- Vision: See the future clearly, and lead with purpose.
- Energy: Ignite passion and drive momentum in yourself and others.
- **Discipline:** Stay focused, consistent, and relentlessly execute.
- Conscience: Lead with integrity, making decisions that align with your values.

Consider what you can do to develop your leaders to lead with Vision, with Energy and Passion, with Discipline and Rigour, and with Conscience and Purpose.



## WHAT ENGAGED EMPLOYEES WANT...

**PAY ME FAIRLY** 

TREAT ME KINDLY

**USE ME CREATIVELY** 

★ THE WORK MATTERS
 ★ THE WORK IS PRINCIPLED

Talk to us about our employee engagment strategies at **satoriconsulting.uk** 



### INCREASE PRODUCTIVITY

LOWER TURNOVER COSTS

IMPROVE CUSTOMER LOYALTY

Engaged employees are more focused, motivated, and invested in their work. This leads to higher performance, improving overall business output and efficiency.

Engaged employees are more satisfied and loyal, reducing turnover rates. This saves businesses significant costs related to hiring, onboarding, and training new staff.

Engaged employees deliver better service and build stronger customer relationships. This often results in better customer experiences, and stronger brand loyalty.