CAREPORTAL

Consumer Registration

- 1. Go to the CarePortal website at https://careportal.caretimeapp.com/
- 2. Click Register

CarePortal				
Velcome back, login to your family portal.				
]			
orgot Password ? Register				
orgot Password ? Register				

3. Select Consumer/Client and hit Next

Select user type to start registration process

O Select If you are an Employee/Caregiver Select If you are an Consumer/Client 0 Consumers/Clients are who Employee's are caretaker register/enrolled by any of the requires the careservice from agencies who visit any of the agencies and they Consumer/Client's home to do were registered. care service. Add family member To review the Timesheets edit Edit the Timesheets of employee by Consumer/Client. EMPLOYEE/CAREGIVER Back to login Next

4. Enter your email (that is used in the main CareTime application) and click Submit

To Register in caretime family portal , you must be already enrolled with main caretime

appication under any of the agency.

CAREPORTAL

Identity verification

Please enter your Consumer/Client Email and click submit to verify your details.

email@email.com	Submit
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- 5. You will be sent a verification code to your email which will be used to complete registration
- 6. Follow the steps provided in the email
- 7. If that email is not associated with your Client Profile in CareTime, you will see this screen

Identity verification Please enter your Consumer/Client Email, Job Code, Agency ID and click search to find your details. email@email.com Job Code Agency ID Search No existing email found in the system. Would you like to register this user by Email and Job Code, Agency Id?

8. Enter your Job Code and Agency ID which will be provided by your agency, then click Search

Identity verification

9. You will see this screen, click your name. The consumer name in the example is Test Job

Please enter your Consumer/Client Email, Job Code, Agency ID and click search to find your details.						
(email@email.com	9728				
	34	Search				
1 record found for your Consumer/Client Search, please choose yours.						
1 : TEST JOB	Agency: 34 Email: Above e	email will be used				

Prev

- 10. You will then see this screen. Check your email for the verification code and enter it here. Click Verify
- 11. After successful verification, you will set your password. Your username will be your email.