

**ATTN: Service Codes
S5125, S5126, T1019 or
T1020 Service Codes
REQUIRE Electronic Visit
Verification (EVV).**

The Managed Care Organization your Client is funded by will be reviewing data to make sure all Client's and Employees required to use EVV are doing so. If you have one of these Service Codes but are not using EVV, please contact Vicky or Beth to get set up before the 1st of the New Year 2022!

Common Errors in EVV

This is what a verified visit looks like:

Client Name	Employee Name	Service	Visit Date	Call In	Call Out	Call Hours
Jane Doe	John Smith	Supportive Home Care/15min	12/07/2021	11:33 PM	12:10 AM	00:37

This is what a visit with **errors** looks like:

Client Name	Employee Name	Service	Visit Date	Call In	Call Out	Call Hours
			12/06/2021	08:53 PM		

If you do not provide each point of information required, the visit is incomplete and must be fixed before it can be verified. If you forget to call in or out, please do so as soon as possible and then let your EVV Contacts know what time your shift began or ended so your EVV Contacts can manually correct it. It is best to have these corrected before timesheets/web entry is due, so as not to delay your payroll.

MVV Users: Make sure you are choosing the correct Service Code when clocking in.

S5125 = Supportive Home Care/15 min. (most commonly used)

S5126 = Supportive Home Care/Day

TVV Users: You MUST use the client's landline to use the TVV option! If you call from a cell phone it will not be a payable Verified Visit after hard launch. You must wait on the line after you call out for the automated system to prompt for the Service ID # and press 1 to accept.

FVV Users: Make sure you are calling the codes you get from the FVV device (at the beginning and end of your visit) into the numbers (1-844-792-7260 or 1-855-806-1056) provided on Pg. 4 of the directions sent to you via e-mail from Beth or Vicky.

Live-in Workers: To be exempt from EVV you must have a Live-in Worker form and documentation on file each year. If you do not, please contact your EVV Contacts.

Merry Christmas and Happy New Year from the LKiChoice Staff!!

-----Your LKiChoice Contacts: -----

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