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RURAL DIAL-A-BUS



Shopmobility &
Dial-a-Bus Office
St James Car Park
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A PRE-BOOKED
DOOR TO DOOR
SERVICE FOR THE
COMMUNITY



West Norfolk Community Transport provides a variety of rural and urban transport solutions for people who struggle with mobility issues, social isolation or anyone who is unable to access regular public transport.

What is Rural Dial-a-Bus?

We offer door to door weekly services from a variety of villages in the surrounding areas of Kings Lynn, Downham Market, Ely, Fakenham and Swaffham. The service is aimed at giving people the opportunity to do a spot of shopping in town.

All our vehicles are wheelchair accessible and our friendly, helpful drivers will assist you and your shopping in and out of the vehicle.

When can I travel?

We offer services from a variety of villages into many destinations on either a weekly or fortnightly basis. Services run Monday to Friday excluding Bank Holidays. For more information on days, times and destinations from your village please contact us.

Do I need to be a member?

You do need to be a member to use this service. Joining is easy, all that's needed is a membership form and yearly fee. We can complete the form and take payment over the phone or you can give the driver the information and fee on your first booking.

How much will the transport cost?

Fares and pick up times vary depending on destination. Please check the price of your fare when booking. Please pay your driver in cash when you travel.

How do I book a journey?

All bookings can be made by calling the office on 01553 770310 or 01760 720906 between 8.30am and 4.30pm Monday - Friday excluding Bank Holidays.

When booking your transport, please advise us of any mobility aids that will be travelling with you.

Need transport to medical appointments?



COMMUNITY CAR SCHEME

Door to Door Transport

- ✦ Transport to medical appointments for shorter or longer distances
- ✦ Volunteer Drivers all DBS checked
- ✦ Charges apply from 45p a mile
- ✦ For more information call 01553 770310

