GOVERNOR'S OFFICE OF
Planning & Budget

EFFICIENCY AND PROCESS IMPROVEMENT COMMITTEE (EPIC) STREAMLINING OF STATE GOVERNMENT

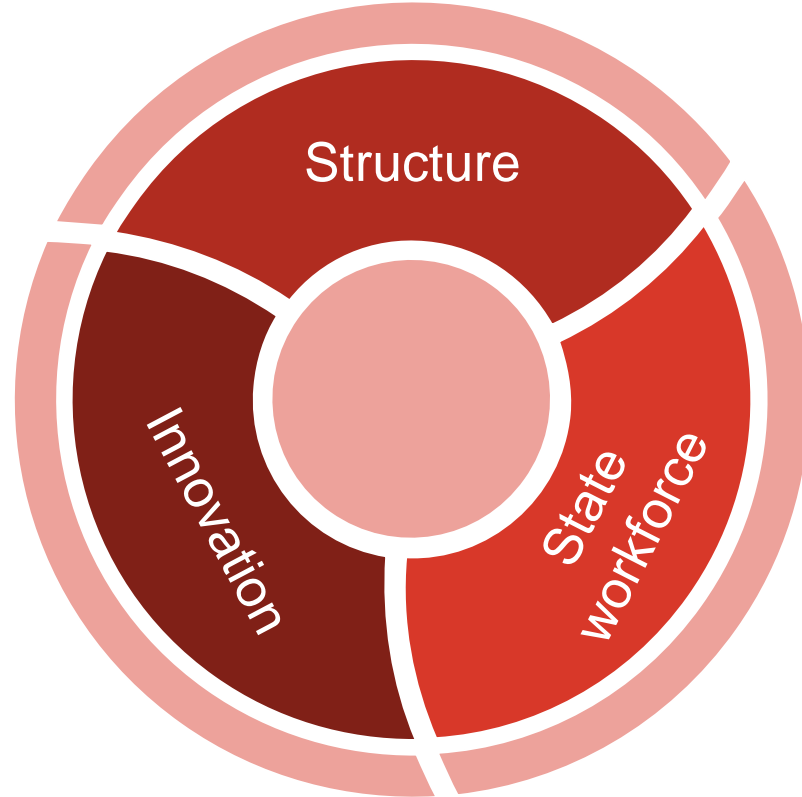# Streamlining State Government

What does streamlining state government mean to you?

One Utah Roadmap

Streamlining State Government

Measuring Municipal Activities, Ridley & Simon (1938)

A generation ago a municipal government was considered commendable if it was honest. Today we demand a great deal more of our public service. It must be not only honest but efficient as well. (1)

It is not the function of the administrator to establish Utopia. It is his function to maximize the attainment of the governmental objectives (assuming that they have been agreed upon), by the efficient employment of the limited resources that are available to him. (3)
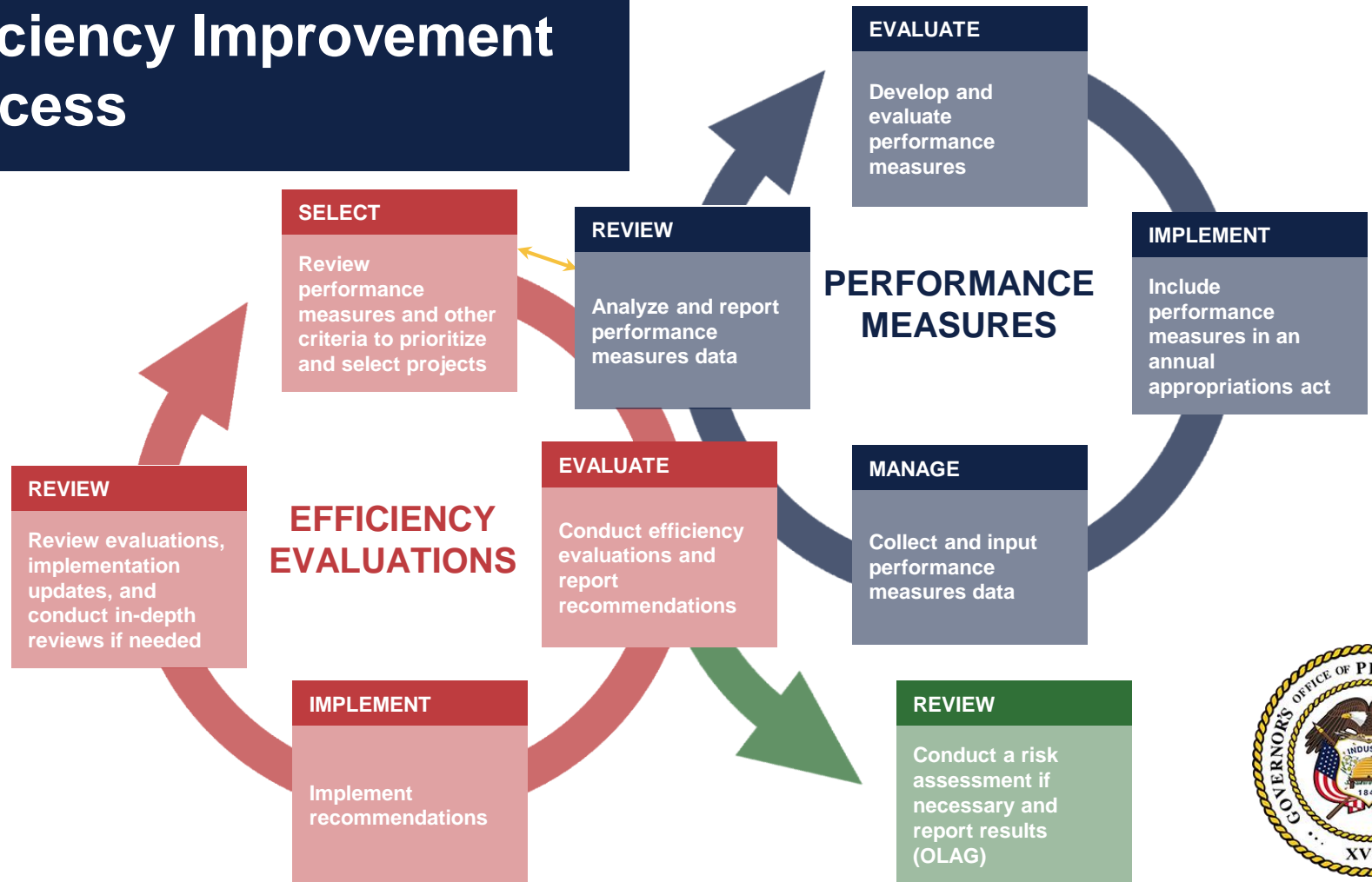
Performance Reporting and Efficiency Requirements

HB 326 (2021 General Session): Rep. Ballard

This bill codified and expanded performance measurement and created an efficiency improvement process for operations at state agencies.

Efficiency Improvement Process

EVALUATE
Develop and evaluate performance measures

IMPLEMENT
Include performance measures in an annual appropriations act

REVIEW
Analyze and report performance measures data

PERFORMANCE MEASURES

MANAGE
Collect and input performance measures data

SELECT
Review performance measures and other criteria to prioritize and select projects

EFFICIENCY EVALUATIONS

EVALUATE
Conduct efficiency evaluations and report recommendations

REVIEW
Review evaluations, implementation updates, and conduct in-depth reviews if needed

IMPLEMENT
Implement recommendations

REVIEW
Conduct a risk assessment if necessary and report results (OLAG)

Efficiency Improvement Roles

	AGENCIES	EPIC	GOPB & LFA	OLAG
SELECT	Suggest projects for evaluation	Suggest projects for evaluation	Review performance measures and other criteria, gather project options, prioritize final project list	
EVALUATE	Provide data for and participate in evaluations		Evaluate operational efficiency, alignment of performance measures, make recommendations	Receive completed efficiency evaluation and conduct a risk assessment if necessary
IMPLEMENT	Implement recommendations and collect data	Provide resources and technical assistance	Provide resources and technical assistance if needed	
REVIEW	Report implementation progress to EPIC, LFA, GOPB, and OLAG		Compile summary report for Legislature and Governor, suggest changes if needed	Review implementation updates, conduct in-depth reviews if needed, report to Legislature

Efficiency & Process Improvement Committee (EPIC)

DGO

GOPB

CINO

*LFA

≤500 FTE AGENCY REP

≤500 FTE AGENCY REP

≥501 FTE AGENCY REP

≥501 FTE AGENCY REP

*Ex officio member (non-voting)

Some EPIC Functions

Project Selection

Evaluation Criteria

Resource Repository

Future State

- Create a culture of innovation

- Measure fewer, but more meaningful outcomes

- Streamline outdated bureaucracy

Streamlining State Government

Questions?

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Thank you!

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