



REFUND POLICY

If Caloundra Amateur Basketball Club cannot provide a space on any team, we will refund 100% of your registration fees, affiliation fee and Insurance.

If a player requests to be de-registered prior to the 'close of registration' date, we will refund 100% of your registration fees, affiliation fee and Insurance, less a \$20 administration fee.

If Caloundra Amateur Basketball Club can provide a space on a team and you choose not to accept that space, no refund will be offered unless there are players waiting for a space in that age group. If your spot can be filled by a new player we will refund 100% of your registration fees, affiliation fee and Insurance less a \$50 administration fee.

NB: If your child has taken part in any training session or game then registration cannot be cancelled, and no refund can be given for change of mind.

If a player becomes injured prior to taking part in training sessions or games, cannot return during the season and Caloundra Basketball have been informed in writing within 5 days from the injury date, we will refund 100% of your registrations fees, affiliation fee and Insurance upon receipt of a medical certificate.

If a player becomes injured before round 7 of the season, cannot return later in the same season and Caloundra Basketball have been informed in writing within 5 days from the date of the injury, we will refund a pro-rated amount of your registration fees upon receipt of a medical certificate. No Insurance or affiliation refund can be offered.

NB: If a refund is issued, the players spot will be forfeited and may be filled by another player.

Refunds for uniforms can only be given if the uniforms are returned in as new condition, inc. all tags / packaging.