



SAIB report – June 2026

1194 members (up by 24)

2022 Facebook followers (up by 109) Views & engagement remain high.

In April we engaged with 781 parent carers both for face to face sessions (including PINS training) and across all digital platforms & routes.

Year-on-Year Impact Comparison

Metric	2024–25	2025–26	Change / Significance
Membership	937	1,180	25% growth
Online followers	1,134	2534 (<123.5%) Website stats - site visitors 32,313 (12 months) (last 30 days 2,832 visitors)	Continued audience growth and increased visibility
Direct engagement	2,604 individuals annually	5,565 this year (781 in April alone) <114%	Significant increase in engagement intensity
Event reach	650 families through training & meet ups	Consistently full programmes and large-scale events	Expanded reach and depth

Millage (SEND Transport)

We have recently received a number of enquiries from parent carers regarding the proposed increase in the mileage reimbursement rate for personal transport arrangements, from 45p per mile to 55p per mile.

Families are keen to understand the current position and we would be grateful if you could provide clarification on the following points:

1. Has the change in mileage rate been formally approved in NNC and, if so, when will it come into effect?
2. When can families expect to see the increased rate reflected in their payments?
3. Will the increase be applied retrospectively and backdated to a specific date? If so, what date will be used?
4. How and when will eligible families be informed of the changes?

We have reached out to the transport team and IMPOWER and are awaiting a response

SEND Survey Update



The SEND Survey has now been published and is live. We would encourage all partners to share the survey directly with their service users, networks and communities to help maximise participation and ensure a wide range of experiences are captured.

In the first week, we have received **76 parent carer responses**, alongside responses from **children and young people**.

This is a positive start, and we are keen to build on this momentum over the coming weeks to ensure the findings provide a robust and representative picture of SEND experiences across North Northamptonshire.

The feedback gathered will help identify strengths, areas for improvement and priorities for future co-production and service development. We thank everyone who has supported the survey so far and ask partners to continue promoting it to help us hear from as many families and young people as possible.

Link to survey- https://npcv.co.uk/send-annual-surveys-2026?fbclid=IwY2xjawScqYpleHRuA2F1bQlxMABicmlkETAxXUzbTAweGZiMkVoU3Ruc3J0YwZhcHBfaWQQMjlyMDM5MTc4ODlwMDg5MgABHoCbOO94-dzeQdYNritWNunaClcpyaMxZQ_d6wQZMwYI6HhjelheNSaJPSQA_aem_F0fybEoI9_kvD_Xtm5dgjg

Co-production Conference & Training Event – Save the Date **Wednesday 16th September | 10:00am – 2:30pm**

Please save the date for our upcoming **Co-production Conference and Training Event**, taking place on **16th September from 10:00am to 2:30pm**.

This event is open to partners from across the **Local Area Partnership** and will provide an opportunity to strengthen our shared understanding of co-production, reflect on current practice, and explore how we can work more effectively alongside children, young people and families to shape services and support.

The session will include training, networking opportunities, examples of good practice and discussions focused on embedding meaningful co-production across the SEND system. Further details, including the venue, agenda and booking information, will be shared shortly. In the meantime, please save the date and share with relevant colleagues across your organisation.

End of year report - Our 2025–26 End of Year Report is now available!

This year has been one of significant growth, influence and impact for Northamptonshire Parent Carer Voices. From supporting over 5,500 parent carers, growing our membership by 34%, and contributing more than 1,000 hours of strategic representation, we have continued to ensure that lived experience remains at the heart of SEND services and decision-making.

The report highlights our achievements, the difference made for families, our contribution to system improvement, and our priorities for the year ahead as we continue to act as both a strategic partner and critical friend within the Local Area Partnership.



We would like to thank all the parent carers, young people, partners and stakeholders who have worked with us throughout the year. Together, we are helping to drive meaningful and lasting change for SEND families across Northamptonshire.

Read the full report here:

https://www.icloud.com/iclouddrive/09dsIVt9JGc5U3wBD56ippsEA#FINAL_LAP_EOY_report_25/26

Stakeholder Board – Updated Terms of Reference

The revised **Stakeholder Board Terms of Reference (ToR)** have now been updated and being brought to the board today to be agreed. The review process provided an opportunity to ensure the Board's purpose, membership, responsibilities and governance arrangements remain clear, transparent and fit for purpose.

The updated ToR strengthens the Board's role in providing strategic oversight, supporting accountability across the Local Area Partnership and ensuring that the voices of children, young people and parent carers remain central to decision-making.

The revised document also provides greater clarity around membership expectations, decision-making processes, attendance requirements and the Board's commitment to co-production. These updates will support more effective partnership working and help ensure the Board continues to drive improvement across SEND services.

Partners are encouraged to familiarise themselves with the updated Terms of Reference and their respective roles in supporting the Board's objectives.

Please see link to proposed TOR

https://www.icloud.com/iclouddrive/07bFJR5qob8aehdoAGGdRatQQ#Stakeholder_ToR_Jun26

SEND Family Fun Day 2026 Update

Our annual SEND Family Fun Day will take place on **Saturday 1st August 2026, from 10:00am to 5:00pm**, and excitement is building!

We currently have **387 families registered**, with numbers continuing to increase daily. We are particularly pleased to announce that this year we have secured a **Mobile Changing Places facility**, helping to ensure the event is truly inclusive and accessible for children, young people and adults with complex needs.

Marketplace Stalls Needed

We are still encouraging the local area partnership, to book a space in our marketplace to share information, advice and opportunities with families. Partnership attendance is currently lower than in previous years, and we'd love to see a wide range of services represented on the day.

Book your marketplace space here: SEND Family Fun Day Marketplace Booking Form – Fill in form

Volunteers Required



Events of this scale can only happen with the support of dedicated volunteers. If you can spare a few hours to help us ensure the day runs smoothly, we would greatly appreciate your support.

Register as a volunteer here: [SEND Family Fun Day Volunteer Registration Form – Fill in form](#)

Activity Providers Wanted

We are looking for organisations, clubs and community groups who can provide engaging activities for families throughout the day. This could include:

- Sports and physical activities
- Arts and crafts
- Fitness sessions
- Family learning opportunities
- Interactive workshops
- Sensory activities
- Other inclusive family-friendly activities

If you would like to deliver an activity at the event, please complete the booking form below:

Activity Provider Registration: [SEND Family Fun Day Activity Provider Booking Form – Fill in form](#)

Thank you to everyone who has already signed up. We look forward to bringing together families, services, volunteers and community organisations for another fantastic day of fun, inclusion and connection.

Local Offer – Positive Feedback on Removal of Onboarding

We are delighted to see that feedback from parent carers has been listened to and acted upon. This is a fantastic example of a genuine *"You Said, We Did"* improvement within the Local Offer.

Parent carers consistently told us that the onboarding process felt unnecessarily complicated and created a barrier to accessing information, advice and support. The removal of this step will make it much easier for families to access the Local Offer quickly and independently, reducing frustration and improving the overall user experience. This change demonstrates a clear commitment to co-production, responsiveness to family feedback, and ensuring that information is accessible when families need it most. We look forward to seeing the positive impact this will have on engagement with the Local Offer, helping more parent carers and young people to access the wide range of services, support and opportunities available across Northamptonshire.

Learning disability diagnosis

For Learning Disability Week, we want to highlight a longstanding issue that continues to affect families across Northamptonshire the absence of a clear, transparent, and



accessible pathway for obtaining a learning disability diagnosis for children and young people.

While there are established diagnostic pathways for conditions such as autism and ADHD, families frequently tell us that they struggle to understand who is responsible for assessing learning disabilities, what the referral criteria are, and how to access support. Too often, parents are passed between services, schools, health professionals and local authorities without receiving clear answers. This uncertainty can lead to significant delays in identifying needs and accessing the right support, including Education, Health and Care Needs Assessments, specialist educational provision, health services, social care support and short breaks. Families are left navigating a complex system at a time when they need clarity, guidance and timely intervention.

Although specialist learning disability services exist within Northamptonshire for those who already have a diagnosis or meet service criteria, there appears to be no clearly published countywide diagnostic pathway that families can easily follow. This creates inconsistency, confusion and inequity of access.

As Learning Disability Week shines a spotlight on the experiences and rights of people with learning disabilities, we believe now is the right time for system partners to work together with parent carers and people with lived experience to develop a clear, well-publicised pathway.

Early identification and timely support can make a significant difference to outcomes, reducing family stress and ensuring children and young people receive the help they need at the earliest opportunity. Northamptonshire Parent Carer Voices remains committed to working collaboratively with partners to address this issue and improve the experience of families across the county.