

DISASTER RECOVERY — RESOURCES —

Federal, state, and local resources are available to help disaster survivors and their families.

Everyone is welcome to apply.

There are many ways to access information and resources. You can call or go online. Or, for a limited time, you can get help in person at a Disaster Recovery Center or a Local Assistance Center.

Find free services and resources at
listocalifornia.org/resources

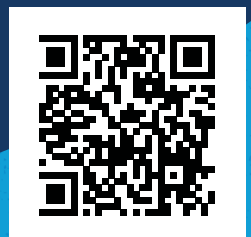
**THERE IS HELP.
FIND THE SERVICES YOU NEED.**

FIND A DISASTER
RECOVERY CENTER



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES

CONNECT TO
RESOURCES





If you need housing and emergency assistance

Apply to FEMA for housing assistance, home repair or home replacement, and other assistance needs, such as disaster-caused childcare needs, disaster medical expenses, or necessary clean-up items.

To apply, you, another adult, or child in your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified alien.

FEMA

800-621-3362 (Press 2 for Spanish. Press 3 for an interpreter who speaks your language.)

[DisasterAssistance.gov](https://www.disasterassistance.gov)

ASL video on how to apply: [youtube.com/watch?v=WZGpWI2RCNw](https://www.youtube.com/watch?v=WZGpWI2RCNw)

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Cash assistance may be available to pay for a hotel, temporary rental housing, basic household items, or related needs not covered by insurance or other sources. 2-1-1 can connect you with local organizations that provide critical services.

Dial **2-1-1**

Visit your county Disaster Recovery Center

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Individuals and families can get emergency food, shelter, and disaster health and mental health services.

Red Cross

800-RED-CROSS (733-2767)

[redcross.org/get-help](https://www.redcross.org/get-help)

[redcross.org/cruz-roja/obtener-ayuda](https://www.redcross.org/cruz-roja/obtener-ayuda)

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Get help with food, household needs, clothing and personal needs.

Salvation Army

800-SAL-ARMY (725-2769)

disaster.salvationarmyusa.org



If you need your driver's license and other vital documents

Replace or re-apply for driver's licenses, identification cards, vehicle registration and titles, disabled person parking placards, and license plates and stickers free of charge.

California DMV

800-777-0133

TTY: 800-735-2929

dmv.ca.gov/portal/customer-service/natural-disaster-assistance/

Request replacement of lost vital records like birth, death, and marriage certificates at the county recorder's office in the county where the event occurred.

California Department of Public Health

916-445-2684

cdph.ca.gov/Programs/CHSI/Pages/County-Registrars-and-Recorders.aspx



If you need food

You can sign up for CalFresh or if you already get CalFresh benefits, you can ask for benefits to replace food you lost in a disaster.

CalFresh

877-847-FOOD (3663)

getcalfresh.org/en/replace

BenefitsCal.org

cdss.ca.gov/inforesources/calfresh/disaster-calfresh

Find food assistance from local food banks in your county.

California Department of Social Services

cdss.ca.gov/food-banks

FOOD ASSISTANCE CONTINUED

Good, healthy food for eligible low-income pregnant women, babies, and young children is available through the WIC program.

California Women, Infants & Children (WIC)

888-942-9675

myfamily.wic.ca.gov/Home/HowCanIGetWIC



If you need health care services or help with replacing prescriptions

Find help with approvals for care, replacing lost prescriptions and ID cards, or arranging health care at other facilities if a hospital or doctor's office is not available due to a disaster.

California Department of Managed Health Care

888-466-2219

HealthHelp.ca.gov

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Apply for Medi-Cal to get free or low-cost health insurance for individuals or families.

Medi-Cal/Department of Health Care Services/Covered California

800-300-1506

TTY: 888-889-4500

Apply online: coveredca.com/apply

Print and fill out the application (available in Spanish and additional languages):

dhcs.ca.gov/services/medi-cal/eligibility/Pages/SingleStreamApps.aspx

Find your county office to apply for health coverage, Medi-Cal, and other benefits in person: dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx

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Get information on health concerns related to a disaster.

California Department of Public Health

916-650-6416

cdph.ca.gov/Programs/EPO/Pages/BI_Natural-Disaster_Know-and-Understand.aspx



If you need to talk with someone to help manage stress and mental health

Find short-term counseling for emotional or mental health problems caused by the impacts of a disaster through your county mental health department.

California Department of Health Care Services

dhcs.ca.gov/individuals/Pages/MHPContaktList.aspx

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Get 24/7, 365-day-a-year crisis counseling and support.

SAMHSA's Disaster Distress Helpline

800-985-5990

samhsa.gov/find-help/disaster-distress-helpline

samhsa.gov/find-help/disaster-distress-helpline/espanol

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Seek peer counseling for struggles with stress, anxiety, and depression.

CalHOPE Warm Line

833-317-HOPE (4673)

calhope.org

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Contact a crisis intervention hotline and a warmline for non-emergency emotional support calls for older adults.

Friendship Line California

888-670-1360

ioaging.org/friendship-line-california



If you need help understanding what assistance you are eligible for

Get a personalized list of possible assistance and where to apply.

Disaster Assistance Improvement Program

disasterassistance.gov/get-assistance/find-assistance



If you need help understanding your eligibility based on your immigration status

Contact 2-1-1 to speak with someone about your needs and eligibility for various programs. Help is available in 180 languages.

Get information about the types of federal, state, and local disaster assistance services available for immigrants in California

California Department of Social Services

cdss.ca.gov/Portals/13/DisasterAssistanceGuideforImmigrantCaliforniansFinal.pdf

cdss.ca.gov/Portals/13/DisasterAssistanceGuideforImmigrantCaliforniansSpanishFinal.pdf



If you need legal help to navigate the disaster relief application process

Seek legal advice on filing insurance claims, securing federal assistance, replacing legal documents, resolving landlord-tenant disputes, and more.

Disaster Legal Assistance Collaborative

888-382-3406

disasterlegalservicesca.org

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Submit questions about civil legal issues to a free virtual legal advice clinic.

California Free Legal Answers

ca.freelegalanswers.org



If you need help finding a contractor for repairs or rebuilding

Get information about hiring a licensed contractor and verifying contractor licenses.

You can avoid scams and fraud by hiring a licensed contractor who is classified to perform most work on homes and other structures damaged or destroyed in disasters.

Contractors State License Board

800-321-2752

cslb.ca.gov/Consumer.aspx

cslb.ca.gov/Media_Room/Disaster_Help_Center



If you need help with insurance and rebuilding assistance

Get assistance on insurance issues, such as claim handling delays, additional living expenses, underinsurance disputes, availability and more.

California Department of Insurance

800-927-4357

TTY: 800-482-4833

insurance.ca.gov/01-consumers/101-help/

Learn about low-interest disaster loans available to homeowners and renters to repair or replace damaged or destroyed real estate or personal property.

To be considered, survivors must apply with FEMA first.

Small Business Administration

800-659-2955

sba.gov/funding-programs/disaster-assistance

INSURANCE AND REBUILDING ASSISTANCE CONTINUED

Find answers to manufactured housing questions about repairs, installations, registration, and titling. Get assistance salvaging a mobile or manufactured home and help with health and safety violations in mobile home parks.

California Department of Housing and Community Development

800-952-8356

hcd.ca.gov/manufactured-and-mobilehomes

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If you have a home loan with CalVet and your home has suffered structural damage caused by a disaster, contact a CalVet Claims adjuster.

California Department of Veterans Affairs

800-952-5626

calvet.ca.gov/HomeLoans/Pages/How-to-submit-a-claim.aspx



If you need job services or help with unemployment benefits

*If you lost your job or cannot work because of a disaster or emergency, you may be eligible for benefits from **Unemployment Insurance (UI)**, **Disability Insurance (DI)**, or **Paid Family Leave (PFL)**.*

California Employment Development Department

UI English and Spanish: 800-300-5616

UI Armenian: 855-528-1518

UI Cantonese: 800-547-3506

UI Korean: 844-660-0877

UI Mandarin: 866-303-0706

UI Tagalog: 866-395-1513

UI Vietnamese: 800-547-2058

UI California Relay Service (711): Provide the

UI number (800-300-5616) to the operator

UI TTY: 800-815-9387

edd.ca.gov/en/about_edd/disaster_related_services/

[edd.ca.gov/en/Unemployment/Disaster Unemployment Assistance](http://edd.ca.gov/en/Unemployment/Disaster_Unemployment_Assistance)

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Find jobs, training, and answers to other employment-related questions.

California Employment Development Department

800-758-0398

caljobs.ca.gov



If you need information about paying taxes

Learn about extension of tax return due dates, emergency tax or fee relief, relief of penalty and interest, or replacement copies of records lost due to disasters.

California Department of Tax and Fee Administration

800-400-7115

TTY: 800-735-2929

cdtfa.ca.gov/services/state-of-emergency-tax-relief.htm#pub252A

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Get information on employer extensions to file state payroll reports and to deposit state payroll taxes.

California Employment Development Department

888-745-3886

TTY: 800-547-9565

edd.ca.gov/en/payroll/taxes/emergency_and_disaster_assistance_for_employers

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Find out how to claim a disaster loss on your tax return.

Franchise Tax Board

800-852-5711

ftb.ca.gov



If you need help paying bills and getting back on your feet

Find help with energy bill assistance, temporary heating and cooling devices, and other supportive services.

California Department of Community Services and Development

866-675-6623

csd.ca.gov/find-assistance

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Sign up for food assistance (CalFresh), cash aid (CalWORKs, General Assistance, Cash Assistance Program for Immigrants), and affordable health insurance (Medi-Cal)

BenefitsCal

benefitscal.com