



Shipping Statement

APEX Lighting & Controls is committed to providing reliable, efficient, and transparent shipping for all orders. We work closely with our manufacturing and logistics partners to ensure products are packaged securely and delivered in a timely manner.

Shipping methods, carriers, and delivery timelines vary based on product type, availability, and destination. Lead times will be communicated at the time of order confirmation. All shipments are FOB shipping point unless otherwise specified.

Customers are responsible for inspecting all shipments upon receipt. Any visible damage or discrepancies must be noted on the delivery receipt and reported to APEX Lighting & Controls within 48 hours of delivery. Concealed damage or shortages must be reported within five (5) business days.

Freight charges, expedited shipping, and special handling requests may incur additional costs and will be quoted in advance when applicable. APEX Lighting & Controls is not responsible for delays caused by carriers, weather conditions, or events beyond our control, but we will work diligently to assist with tracking and resolution.

For questions regarding shipping, delivery, or logistics coordination, please contact your APEX Lighting & Controls representative.