#### **OUR PRIVACY NOTICE**

This notice applies to Lisa A Carter PLLC. It describes how we may collect and share your personal information. It describes how we protect your information. This notice was last revised on May 13, 2025.

#### INFORMATION WE COLLECT

We may collect personal information about you in connection with our products or our services. We may receive information from you on applications or other forms. We may receive information from other sources too. Here are some examples of sources:

- · Agents or broker
- · Hospitals, labs or pharmacies
- Government or consumer reporting agencies
- Insurance, marketing, or technology companies
- Companies that help us process requests

# HERE ARE SOME EXAMPLES OF INFORMATION THAT WE MAY COLLECT:

- Name, address, email address, phone number, social security number, driver's license number, bank account number, and date of birth
- Employment
- · Health records
- · Driving records
- Location data
- Age, sex, citizenship, and marital status
- Voice and video recordings
- Voice prints and other biometric information
- Text and email messages

- Marketing profiles about your preferences, behavior, and other traits
- Income, assets, and net worth
- Credit worthiness and credit history
- Transactions with us, our affiliates, or others, such as payment history and claims history
- · Visits to websites and mobile apps.

#### HOW WE SHARE YOUR INFORMATION

We may share any information that we collect about our current and former customers with Lisa A Carter PLLC companies and other third parties as permitted by law. For example, we may share with:

- Companies performing:
  - Underwriting
  - Claims
  - Reinsurance
  - Payment processing
  - o Other services that help us process requests.
- Service providers under a contract conducting:
  - Research studies
  - Fraud prevention
  - Data analytics
  - o Online activity tracking
  - Website and mobile app support
- Agents or brokers to provide or offer products and services to you.
- Marketing and advertising partners to perform marketing services for us and to jointly market to you.
- Third parties for a business dealing such as a sale or merger.
- Law enforcement, regulators, and other parties for legal reasons to investigate fraud or illegal activities.
- We may share information due to subpoena, warrant, court order, or regulator request.

# HOW WE PROTECT YOUR INFORMATION

Employees with a need to know may access your information. We have physical, electronic, and procedural safeguards that comply with state and federal law.

# HOW TO REVIEW YOUR INFORMATION

If you live in these states, you may have the right to access and correct your personal information:

- Arizona
- California
- Connecticut
- Georgia
- Illinois
- Maine
- Massachusetts
- Minnesota
- Montana
- Nevada
- New Jersey
- North Carolina
- Ohio
- Oregon
- Virginia
- Wisconsin

If you write to us at the address below, we will tell you how you can access and correct your information. Please include your name, mailing address, and policy number.

Lisa A Carter PLLC - Privacy Compliance 1916 Lucille Ave Suite C

#### OTHER INFORMATION

If you have any questions about this notice, please call (928)377-3150.

**California residents.** For information on your rights under the California Consumer Privacy Act, go to: https://privacy.ca.gov/

**Maine and Massachusetts residents.** You have the right to know the reasons for an adverse underwriting decision. We will not use previous adverse underwriting decisions as the basis for later underwriting decisions unless we conduct an independent evaluation of the facts.

**Maine residents.** You also have the right to not be subject to a pretext interview with some exceptions.

**Nevada residents.** You have the right under Nevada law to be placed on our company Do Not Call list. You may request to be added to the list by: (1) contacting a Lisa A Carter PLLC agent or (2) sending a written request to us. For more information, please contact us at the information above or the Nevada Attorney General at:

Office of the Nevada Attorney General Bureau of Consumer Protection 100 N. Carson Street
Carson City, Nevada 89703
(702) 486-3132
<a href="mailto:aginfo@ag.nv.gov">aginfo@ag.nv.gov</a>

**Vermont residents.** We will not share your credit information with our affiliates. We will not share your information with other companies so they

can market to you, other than as permitted by law, unless you authorize us to do so.

# PROTECTIONS FOR CHILDREN (INDIVIDUAL USERS UNDER THE AGE OF 13)

Lisa A Carter PLLC does not knowingly solicit information from children, nor do we knowingly market our products to children. Persons under 13 years of age may not submit or post personal information to Lisa A Carter PLLC without the consent of their parent or guardian. Persons under 13 years of age will not be listed in our member directory or receive direct marketing communications. No information collected from persons under 13 years of age will be used for any marketing or promotional purposes except as explicitly stated during registration.

All persons registering with Lisa A Carter PLLC will receive an email confirming their registration. Persons under 13 years of age must provide the email address of their parent or guardian when registering. The parent or guardian must validate the account of any person under 13 years of age in order for that person to use any interactive Lisa A Carter PLLC service.

# CHANGES TO ONLINE PRIVACY POLICY

Lisa A Carter PLLC reviews its privacy policies and practices periodically and reserves the right to amend this privacy notice at any time. We will post the updated privacy notice on this website. If you do not agree with the terms of this privacy notice as applied to your use of this website, you can choose to discontinue your use of this website.