

Terms and Conditions

All sales for swim lessons and related services provided by **SwimSmart** are final. By purchasing a lesson, package, or service, you acknowledge and agree to the following:

1. **No Refunds** – Payments made for swim lessons, registration fees, or any other services are **non-refundable** under any circumstances, including but not limited to:
 - Missed lessons due to personal scheduling conflicts
 - Changes in availability or personal circumstances
 - Failure to attend a scheduled lesson
2. **Rescheduling Policy** – While refunds are not provided, we may offer **rescheduling options** for lessons canceled with at least 48 hours advance notice, subject to availability.
3. **Cancellations by SwimSmart** – In the event that a lesson is canceled by the instructor due to unforeseen circumstances (e.g., weather, facility closures, emergencies), we will provide the option to reschedule at no additional cost.
4. **No Transfer of Services** – Purchased lessons or packages are non-transferable and may only be used by the registered participant(s).

By completing a purchase with SwimSmart, you acknowledge and accept this **No Refund Policy** as part of our Terms and Conditions.