Exhibit A -

October 17 2023 Solar Winds Email

Early written warning to Nuvem management that Solar Winds required "master-key" access—equivalent to **Server Admin or Active Directory Admin**—to query system tables containing PII. Establishes that Rojas raised the sysadmin-risk issue before any dispute or regulatory filing.

Albert Rojas

From: Albert Rojas

Sent: Tuesday, October 17, 2023 5:47 PM

To: Luigi Squillante; Steven Zanone; Michael Larke; Demetrios Vasiadis; Leonard Incandela

Cc: Albert Rojas

Subject: Solar Winds system access

Gents,

Solar Winds requires a database user that can access system tables to query database statistics. (This is a "master key" Solar Winds will have as you now.)

I was talking with Demetrios over lunch.

I look forward to reviewing our SQL-Server code for our eligibility process, learn more and help where I can, especially with our slowly changing dimensions (SCD Type 1 and 2) and Change Data Capture (CDC).

Kind Regards,

Albert

More technical notes...

- Define what users can access and do in the SolarWinds Platform
 - SQL permission role requirements on the SolarWinds Orion Platform
 - Portal Security (solarwinds.com)

SQL Server has a system view sys.dm_os_performance_counters which I will put \$ on Solar Winds is querying (think Oracle Statspack)

sys.dm_os_performance_counters" is equivalent to "being a Server admin or an Azure Active Directory admin" https://github.com/microsoft/sqlworkshops-azuresqlworkshop/blob/master/azuresqlworkshop/04-Performance.md

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Cloud Data Administrator



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