



Newsletter March 1, 2020



Meet Your New Board Members

Las Palmas Homeowners,

Our first month has flown by. We have been busy trying to transfer over the data from the old HOA website and setting up a new email account enabling us to send out newsletters. Thank you for your patience during this transition.

So many changes have happened already. On February 11, Bonnie Horton informed the Las Palmas Board that, for personal reasons, she is no longer able to serve as our HOA Board Treasurer. We would like to thank her for her service and wish her the very best.

The HOA Board is excited to announce and welcome Denise Ackerly as our new Treasurer. The Board voted and approved Denise on February 24th. Denise brings with her an extensive background in banking, accounting and hotel management. Denise owns and operates her own travel agency in Puerto Peñasco and manages rentals in every resort on Sandy Beach. She has expert knowledge in many aspects of our local communities. We look forward to working with her! (photo coming soon)

With sincere appreciation, we would like to take this time to thank all of you for allowing us the opportunity to represent our wonderful community. As promised, we have been working around the clock to ensure that Las Palmas is run with the best possible intentions and transparency. We are very optimistic that 2020 will bring many positive changes.

We are grateful for the positive feedback and well wishes that we continue to receive from fellow owners.

Please remember, as Las Palmas Board members, we are here for you and our resort. Your ideas and opinions are very important to us, so please keep them coming.

Thank you again for entrusting us with your investment!

Your HOA Board of Directors,

Leroy, David, Carmen, Jackie and Denise



Newly Redesigned HOA Website

Check out the newly redesigned Las Palmas HOA website. It is a work in progress. Please feel free to [email](#) photos and suggestions.

BUTTON



Our Amazing HOA Employees

So much progress has been made in the past month. Our wonderful employees have been hard at work making our resort the best on the beach! Click below to see just some of the progress made in just a short month.

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Board Meeting Information

The Board of Directors had their second board meeting February 20th, 2020. The minutes will be posted soon on the [City Property Management](#) website. All future open board meeting dates and times will be posted on the City Property Management Owner Portal, Las Palmas HOA website and email notification will be given.

A Few Highlights

The Board along with our Administrator, has determined that the recent allegations, that some board members harassed, bullied and threatened employees among other claims, during a tour of our resort with our Administrator (who was present at all times), was completely untrue and unsubstantiated. Per LPR's contract, Section 2.4 "The HOA and their authorized representatives may enter LPR's offices at all times, as may be necessary in the performance of their duties"

All board members are committed to working with and get to know the employees and have nothing but the utmost respect and appreciation for their hard work and dedication.

The board is eager to work with our onsite operators in a professional and productive manner to ensure our resort runs smoothly and efficiently. To that end, the board will continue to pursue an open and cordial dialog with LPR. We look forward to meeting with them to discuss our mutual goal of making Las Palmas better for everyone.

A Board Request

In order to strengthen our security, the board is asking all owners who have outside maintenance, cleaning services etc. coming to Las Palmas to PLEASE notify security prior to their arrival. This will ensure those entering, have the proper authority to be on the property. We appreciate your cooperation in this matter.

Until we have a direct phone number for the front gate, please email Grecia at grecia@laspalmasreservations.com or contact front desk at 800-671-2799. If you have any questions please contact the Board. Thank you!

EFFECTIVE IMMEDIATELY

Please be advised, at this time all owners, who are CURRENT with their regular assessments (Dues) and Special Assessment, but were considered "NOT IN GOOD STANDING" as a result of other charges (fines, penalties, etc.), are now considered "IN GOOD STANDING" until the board has a chance to review those accounts. The board will review these accounts on a case by case basis in the coming months.



Owner Directory

If you opted-in to our Las Palmas Owner Directory but did not receive your copy at the Homeowners meeting, please email us and we will send you a copy.

If you haven't yet, but would like to opt-in to the directory, please email your information and you will be added to the next addition!

[Opt-In Owner Directory](#)

Thank you, Bonnie

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Owner Portal

City Property Management
Owner Portal

Please register for access to account information, meeting minutes, financials, contracts and more!

[Click Here](#)

This email is being sent to {{email}}.

%s2f%
[%msg%](#)

This message was sent by {{~company_name~}}.
{{~company_name~}} | {{~address_line1~}} {{~address_line2~}}
{{~address_line3~}} | {{~city~}}, {{~state~}} {{~zip~}}