



FINTECH



# DEVELOPMENT

## Fintech Consultancy

As the financial industry continues to transform, ERA Development is your steadfast partner on this transformative journey.

Silver Mall, Al Batea- Moazi  
Llmehwar Al Markazi, First 6th of  
October, Egypt

2023-2024

[www.eradevelopment.net](http://www.eradevelopment.net)

# CEO STATEMENT



## Ramy Elshaboury

ERA DEVELOPMENT  
CEO

*Ramy Elshaboury, now CEO and owner of ERA Development. Graduating from the Faculty of Commerce in 2005, he started his carrier as a financial accountant, amassing three years of invaluable experience. Driven by his fervor for information technology, Ramy pursued various certifications in information technology field.*

*His foray into the realm of IT commenced at Arab Bank Egypt, where he began as an IT Operations Officer. then he swiftly ascended to the role of IT Operations Manager during his notable eight-year tenure at Arab Bank. Transitioning thereafter to the Bank of Commerce and Development, Ramy assumed a pivotal role overseeing core banking system operations, administration, and implementation.*

*Ramy's unique strength lay in his ability to bridge the gap between business and IT realms, drawing from his extensive experience in financial and information technology domains. This fusion facilitated a lucid and comprehensive understanding of the business cycle, making complexities more accessible and facilitating smoother operations. Today, as the CEO and proprietor of ERA Development, Ramy continues to synthesize his expertise, driving innovation and success at the intersection of business and technology.*



# ABOUT US

ERA Development: Your Trusted Partner in Fintech Consultation and Banking Solutions

Welcome to ERA Development, your unwavering ally in the dynamic world of fintech consultation and banking solutions. With a collective team experience spanning over 15 years in the realms of banking support and development, we arrive equipped with a reservoir of knowledge, a spark of innovation, and an unwavering commitment to excellence, poised to redefine the financial industry.

At ERA Development, we transcend the role of mere consultants; we emerge as the visionary architects of financial transformation. Our seasoned team members, boasting extensive backgrounds in banking, are wholeheartedly dedicated to sculpting tailor-made solutions that empower financial institutions to not just survive but thrive in the ever-evolving digital landscape. We are not just advisors; we are the catalysts for your financial institution's success in the digital era.

# VISION & MISSION



## Vision

Leading the Way in a Fast-Changing Financial World

The world of finance is changing really quickly, and we're right at the front of this change. Our goal is to lead and enable financial institutions to adjust, expand, and shine in a time when everything is being transformed by technology. We get how modern banking works, and we're determined to assist our clients in using technology's incredible potential to reach their big strategic objectives.



## Mission

Guiding Financial Institutions to Thrive in the Digital Age

Our mission is not just to keep up with the times but to lead the way in harnessing the power of technology and innovation for the benefit of our clients. Together, we embark on a journey of transformation, where the challenges of today become the opportunities of tomorrow, and where success is measured by the tangible results achieved in this exciting digital era.





## BUSINESS ACHIEVEMENTS

ERA has a multitude of experts in the field of Information Technology. The company specializes in providing essential expertise to ensure the availability of banking and financial systems, surpassing a 99% availability rate for all supported systems.

The company's experts have successfully executed significant projects that have significantly enhanced operational efficiency.



**Arab Bank Egypt's Auto-Print Organizer:** This system facilitated the availability of daily and real-time reports for all banking operations, simplifying access to crucial information.



**Permissions Management System:** A tailored system for managing permissions within the infrastructure, enabling comprehensive control over granted permissions to each employee. It offers categorized authorization levels, allowing instant allocation of permissions based on job roles.



**implement misys| equation core banking enhancement security :** This application segregates permissions into maker and checker roles, preventing actions beyond an employee's limits without the responsible manager's approval through the system. It also mandates the completion of essential data entry before any transaction, preventing fraud and ensuring the security of the bank's system.



**IDigital Banking System:** This system facilitates various banking services, including inter-account transfers, electronic banking services such as account inquiries, check inquiries, statement printing, online account opening, and other essential banking services required by financial institutions.



## OUR SERVICES



### IBMI /AS400 Services Support

- System Maintenance
- Troubleshooting and Issue Resolution
- Security Management
- Performance Tuning
- Backup and Disaster Recovery
- Software Installation and Updates & System Upgrade
- User and Access Management
- Monitoring and Alerts
- Data Management
- Documentation and Training
- Compliance and Audit Support
- Custom Development & APIs Development
- Remote Support
- 24/7 Emergency Support



### FINASTRA Products Support

- Core Banking support (Operation & Administration & EOD )
- Digital Banking Integration & Support
- Customer Relationship Management
- Payment and Transaction Services
- Loan and Credit Management
- Account and Deposit Management
- Risk and Compliance Planning & Support
- Analytics and Reporting
- Mobile Banking Support
- Multi-Channel Banking
- Real-Time Processing
- Open Banking Integration
- Data Security and Fraud Prevention



## **Temenos T24 Products Support**

- Temenos T24 Core Banking Support
- Digital Banking Transformation Support
- Customer Account Management
- Payment Processing Services
- Loan Origination and Management
- Deposit and Savings Management
- Regulatory Compliance Solutions
- Advanced Analytics and Reporting
- Mobile Banking Applications
- Multi-Channel Banking Integration
- Real-Time Transaction Processing
- Open Banking Solutions
- Data Security and Fraud Prevention
- Cloud-Based Banking Services
- Scalable T24 Banking Solutions



## **INFRASTRUCTURE SERVICES**

- Cisco Network Infrastructure Support
- Cybersecurity and Threat Protection Support
- Unified Communications and Collaboration Support
- Cloud and Data Center Services
- Network Optimization and Performance Analysis
- Wireless Networking Support
- Managed IT Services
- IoT and Connectivity Solutions
- Collaborative Workspace Technologies
- Advanced Routing and Switching
- Cisco Meraki Solutions
- SD-WAN and Network Security
- Voic

# HOW WE WORK

Our business approach at ERA Company:

Begins by understanding client requirements, outlining a work plan, and setting implementation timelines.

Relies on experts capable of understanding and transforming business needs into electronic services. Emphasizes precise diagnosis and meticulous attention to detail for desired system success.

1

ERA's Expertise:

- Boasts a variety of experts, some in-house and others for specific projects, following a specialization policy.
- Engages experts in required services, ensuring accuracy in service delivery.

2

ERA,s Support:

- Post-Project Support:
  - Provides technical support post-project delivery, aligned with bank or company requirements.
- 24/7 Technical Support:
  - ERA Company offers round-the-clock technical support services, seven days a week.

3

Era Security:

- Banking and Financial Services:
  - Aligned with international standards and codes.
  - Ensures strict adherence to confidentiality protocols for data security.
  - Prioritizes maintaining the confidentiality and integrity of sensitive information.
  - Committed to upholding stringent measures to safeguard client data.





# OUR CREATIVE TEAM



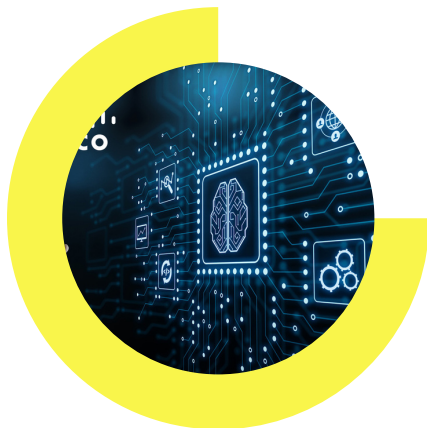
## FINASTRA Support Team

- RAMY ELSHABOURY
- AHMED HASSAN
- TAREK MOSTAFA
- IBRAHIM TAREK
- REHAM TAHA



## IBM AS400 Support Team

- RAMY ELSHABOURY
- AHMED HASSAN
- IBRAHIM TAREK



## INFRASTRUCTURE SUPPORT TEAM

- ISLAM MOHAMED
- AHMED HAMDY
- AHMED SOLTAN
- HESHAM AHMED



## Temenos T24 Support Team

- AHMED ADEL
- MOHAMED KHALED
- TAHA NASEF
- TAGHREED HASSAN
- KHALED GOUDA



## GET IN TOUCH

Feel free to contact us, ERA Development Company is always at your service, happy to provide full technical support to our customers. It is our pleasure to be part of your success system and we always hope to live up to our customers' expectations.



+2 01098889485  
+2 01098888212



[Support@eradevelopment.net](mailto:Support@eradevelopment.net)



[www.eradevelopment.net](http://www.eradevelopment.net)



Silver Mall, Moazi Llmehwar Al  
Markazi, First 6th of October,  
Egypt



# FINTECH