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## **Vista Law Enforcement Training and Consulting, LLC**

**1550 Wall Street, Suite 16B, St. Charles, Missouri 63303**

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### **Basic Communications/Dispatch Training Program**

Vista Law Enforcement Training and Consulting, LLC, in cooperation with **????**, has scheduled this **80-hour POST-approved training program**, titled **“Basic Communications/Dispatch Training Program.”** This training program is presented by current and retired communications officers/supervisors, law enforcement, and emergency services professionals who are experts in communications/dispatch. Topics include:

- Legal aspects for communications, law enforcement, and emergency services personnel
- Understanding different policies and procedures in the operations of a communications center
- The use and application of various database systems, including NLETS, NCIC, MULES, REJIS, etc.
- Practical training exercises in the answering of phones, and the dispatching of law enforcement, fire, and emergency medical personnel to calls for service
- First aid and trauma training for use in assisting citizens who require medical aid
- Policies and procedures in natural/human-made disasters and mass causality incidents
- Training in communicating with other local, regional, and state-wide communications centers
- Knowing the geographic areas of dispatch responsibilities
- Procedures for prioritizing various calls for service
- Methods and techniques for the reduction of the stressors associated with communications

This course is designed for both new and current communications personnel, who are charged with dispatching law enforcement and other emergency services (fire and emergency medical) professionals to calls for service. This training program will include extensive classroom training and practical training exercises. A ride-along with first responders will be included in this training.

**REGISTRATION:** <https://vistabluetraining.com/training-schedule>

**COURSE POST HOURS: 7 Interpersonal Studies, 6 Legal Studies, 8 Skills Development,  
— Skills Firearms, 59 Technical Studies, 2 Racial, 1 Implicit Bias, 1 De-escalation**

Vista Law Enforcement Training and Consulting, LLC is a Missouri Peace Officer Standards and Training (POST) approved provider for Continuing Law Enforcement Education (CLEE) training hours

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**“Professional Law Enforcement Training and Consulting”**

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