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Vista Law Enforcement Training and Consulting, LLC

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Problem Employee and Internal Conflict Resolution

Vista Law Enforcement Training and Consulting, LLC, in cooperation with **????**, has scheduled this **8-hour POST-approved training program**, titled **"Problem Employee and Internal Conflict Resolution."** This training program is presented by current and retired first responder supervisors/commanders who are experts in conflict resolution and internal personnel issues. Topics include:

- Internal policies and procedures specifically related to employee duties and performance
- Missouri State Statutes and United States Supreme Court Rulings relative to the hiring and disciplining of employees, in both the public and private sector professions
- The term "Grape Vine," and explain how this informal internal communication method can cause internal conflicts with gossip and rumors between employees within an organization
- How leaders can recognize an employee who displays below-standards performance
- The initial steps in resolving internal conflicts between co-workers and/or supervisors
- How generational differences between personnel of different ages cause internal conflicts
- Terms "Conflict, Functional Conflict, and Dysfunctional Conflict"
- Terms "Inter-organizational Conflict, Intergroup Conflict, and Intragroup Conflict"
- The necessity to reward employees who meet or exceed the needs and goals of an organization
- Differences between "Job Enrichment" and "Job Enhancement"
- Practical training exercises for counseling problem employees
- The stressors associated with one's profession and different techniques to reduce stress

This program is designed for supervisors, commanders, and chiefs/sheriffs with the necessary skills and knowledge to help address various problems confronting leadership in employee conflict situations.

REGISTRATION: <https://vistabluetraining.com/training-schedule>

COURSE POST HOURS: 5 Interpersonal Studies, 2 Legal Studies, Skills Development,
 Skills Firearms, 1 Technical Studies, 1 Racial, 1 Implicit Bias, 1 De-escalation

Vista Law Enforcement Training and Consulting, LLC is a Missouri Peace Officer Standards and Training (POST) approved provider for Continuing Law Enforcement Education (CLEE) training hours

"Professional Law Enforcement Training and Consulting"

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