

MVA FAQ

- What are your hours? When do you close?
 - M-TH: 6:00 AM - 7:00 PM
 - Friday: 6:00 AM -6:00 PM
 - Saturday: 10:00 AM- 2:00PM
- Can I come swim without a membership?
 - Yes! You will need to sign up as a non-member, then you can Drop-In
 - Prices are as follows:
 - Youth (0-17): \$5
 - Student (College/Grad): \$5 (Need ID)
 - Adult (18-61): \$8
 - Senior (62+): \$5
 - Military/Veteran: \$5 (Need ID)
- How much does it cost to rent the party room for a birthday party?
 - \$160 from 11 AM - 1 PM on Saturdays only. An \$80 deposit is required to reserve your date
 - Includes 10 free swim passes; birthday child gets 1 pair of free swim goggles
 - Maximum of 50 people for the party
 - Drop in prices apply to each swimmer over the 10 passes included with rental fee
 - Outside food & decorations are welcome. Party members are responsible for clearing out their items. Please clean up after yourself!
 - All children under the age of 14 will need to take a swim test, if they do not pass, they will need a parent in the water with them within arm's reach.
- Can I bring my pet into the facility, so it doesn't have to be in the car?
 - No pets are allowed on deck or in the lobby. Fully trained and certified service animals are the only exception
- Can I use the diving board in the open swim area?
 - Use of the diving board is up to the discretion of the lifeguards on duty. Requests for diving board use will be approved or denied based on safety protocol and the number of lifeguards on deck.
- May I have food and/or drink in the pool area?
 - Non-alcoholic beverages are allowed on deck if they are in a container with a lid. We encourage water bottles, especially if utilizing the therapy pool. Please, no glass cups or bottles. No food is allowed on deck. Snacks can be eaten in the lobby or outside at the picnic table.
- Can I leave an item at the front desk to be given to another person who frequents MVA?
 - Please, do not leave items for other people to pick up. MVA is NOT responsible for your items or ensuring they get to the correct person. Make exchanges while both parties are here and avoid confusion for everyone.
- Can I put my account on hold if I will be out of town for the winter or a medical recovery, etc.?
 - Yes. We have a hold policy where the first 2 months are free, every month after that will have a hold fee of \$10.
- How do I cancel my membership?

- We have a policy where you must give us 30 Day Written Notice if you would like to cancel. If you need to cancel, please ask our front desk for a cancellation form.
- I want to take classes at MVA, how do I get started?
 - If you would like to take a class with us, you can either sign up for our monthly membership and pay an additional \$35 for a monthly class pass, giving you access to all of our classes for the month. If you are less sure about that commitment, you can always pay a class drop-in fee (\$8 for members and \$15 for non-members) to test the waters! Interested in our dryland fitness classes? Members pay \$8 and Non-members pay \$15 for each class session. Dryland class members must pay drop-in fee for the facility before or after class. You can also purchase one of our class drop-in punch cards. All of our class schedules and times are blocked out on our schedules for our Main pool, Therapy pool, and Fitness room. We also have these schedules available on our website. We update these schedules frequently if there are any changes or new classes.
- How do Punch Cards work?
 - We have two different kinds of punch cards. Our Drop-In Punch cards are for Non-members only. It allows for Non-members to pay their drop-in fees for 10 swims all at once so they 1. Don't have to bring in their wallet and 2. Can see how frequently they come in. Our Class Drop-In Punch cards are for Members and Non-members. It allows for people to try out 10 swim classes and see how frequently they attend those classes without needing to worry about a wallet.
- Do you offer swim lessons?
 - We do! We offer private lessons, buddy lessons, as well as monthly group swim lessons. For updates on the child swim lessons, check out our website. Questions? Want to register? Chat with our Front Desk for more information!