EXHIBIT A2

Maximum Allowable Rate Schedule

RURAL AREA Tow Service Certification Agreement

Arizona Department of Public Safety
2102 W. Encanto Blvd., Ste 340
Phoenix, Arizona 85009

DPS USE — RURAL TOWING AREA

Maximum allowable rates for DPS-initiated towing. Firms may charge less but may never exceed them. Schedule reviewed biennially (even-numbered years) per A.R.S. § 41-1830.52.

	Light Duty	Medium Duty	Heavy Duty	HD Rotator
TOWING SERVICES				TSCA Section 6.1
Service Call Rate §6.1 Light/Med: flat rate — hookup, winching, on-scene labor, dolly, cleanup, transport. Heavy/HD: per hour, dispatch to destination.	**$175** Flat rate	**$350** Flat rate	**$365** Per hour	**$725** Per hour
Loaded Mileage Rate §6.2 Light/Med only. Per loaded mile from the scene to the nearest approved VSF. Not chargeable when hourly rates apply.	**$5.50** Per mile	**$7.50** Per mile	*Not applicable*	*Not applicable*
STORAGE				TSCA Section 6.4
Vehicle Storage Rate §6.4 Per calendar day (midnight–midnight). No charge day of retrieval or when VSF closed during posted hours. A.R.S. §28-3511 tows: not to exceed statutory rate.	**$35** Per day	**$45** Per day	**$75** Per day	**$75** Per day
EV / Hybrid (HEV) vehicles — $50 per day, or the applicable class rate above, whichever is greater.				
After-Hours Open Lot Rate §6.4.6 After 6 PM Mon–Fri, after noon Sat, all day Sun. Not during posted business hours (§3.2.9). No charge for interlock access (A.R.S. §28-3512(B)).	**$50** Flat rate	**$50** Flat rate	**$50** Flat rate	**$50** Flat rate
RECOVERY				TSCA Sections 6.5–6.7
Off-Road Recovery Rate §6.5 Tow truck leaves State right-of-way. Flat rate includes all labor & equipment. Trooper pre-approval required. Heavy/HD: use hourly service call rate.	**$130** Flat rate	**$190** Flat rate	*Use hourly service call rate*	*Use hourly service call rate*
Standby Rate §6.6 Tow truck on scene but not actively towing/recovering. Begins after first 30 min. Billed in 15-minute increments.	**$40** Per hour	**$65** Per hour	**$90** Per hour	**$120** Per hour
Extra Labor Rate §6.7 Personnel beyond the operator, billed per person. Trooper pre-approval required. Routine light/med cleanup not billable as extra labor.	**$50** Per person/hr	**$50** Per person/hr	**$50** Per person/hr	**$50** Per person/hr
ROADSIDE ASSISTANCE — OPTIONAL SERVICE				TSCA Section 6.3
Roadside Assistance Rate §6.3 Optional. Flat rate includes jump starts, tire changes, lockouts, minor fuel, minor extrication (no tow). Hourly & mileage do not apply.	**$105** Flat rate	**$135** Flat rate	**$235** Flat rate	**$525** Flat rate
Parts / Supplies Reimbursement §6.3.3 Customer-requested parts/supplies (fuel, tires, belts, hoses). Receipt required. In addition to the roadside assistance flat rate.	*Receipt req.*	*Receipt req.*	*Receipt req.*	*Receipt req.*

BILLING RULES & NOTES

1. All rates are maximum allowable. A firm may charge less but may never exceed the rates on this schedule (TSCA Section 6).
2. Hourly rates are prorated in 15-minute increments after the first full hour. Billing begins when the tow truck is dispatched or en route and ends upon vehicle delivery (TSCA Section 6.8).
3. Unless directed otherwise by DPS or the vehicle owner, vehicles must be delivered to the firm's nearest DPS-approved VSF by the shortest reasonable route. If delivered elsewhere without direction, mileage and storage may not be charged (TSCA Section 6.9).
4. When a heavier-class truck performs a lighter-class tow, only the lighter-class rate may be charged. A higher rate applies only when authorized by the on-scene DPS Trooper (TSCA Section 6.10).
5. Accepted payment: cash, cashier's check, money order, major credit/debit cards. DPS is not responsible for towing, recovery, or storage fees (TSCA Section 6.12).
6. All services shall be invoiced and paid in accordance with TSCA terms. No charges other than those listed on this schedule shall be assessed or collected.