

# Did You Know: Operations

## Quick Teach: What Makes a Strong Operator?

Great leaders don't just "do everything"—they organize people, time, and energy effectively. Operations = structure (planning, systems, execution). People Management = how you lead, communicate, and hold others accountable.

When these work together, your chapter runs smoothly AND people feel supported.

## Part 1: What Would You Do? (Circle the BEST answer)

1. You have an event tomorrow and nothing is fully ready.
  - a) Panic and do everything yourself
  - b) Cancel
  - c) Quickly delegate clear roles and prioritize essentials
  - d) Blame others
2. A sister keeps missing deadlines.
  - a) Ignore it
  - b) Remove her immediately
  - c) Address it privately with expectations and support
  - d) Complain to others
3. Your team is confused about their roles.
  - a) Hope they figure it out
  - b) Redo everything yourself
  - c) Clarify roles, timelines, and expectations
  - d) Get frustrated silently

## Part 2: Match the Vibe to the Leadership Style

- A. "I'll just do it myself"
- B. "Let's get clear on roles and deadlines"
- C. "I don't want conflict so I'll stay quiet"
- D. "Let's talk through this and fix it together"

1. Avoidant leadership
2. Collaborative leadership
3. Controlling/overfunctioning
4. Structured leadership

Your Answers: \_\_\_\_\_

## Part 3: Level Up Challenge

1. What's one area where you over-function instead of delegating?

2. What system (calendar, checklist, communication) would improve your leadership immediately?

3. What's one boundary you need to be a better leader?