



## A Team Fencing & Labour – Terms & Policies

### Scheduling

- Bookings are confirmed upon receipt of the 10% deposit.
- Scheduling is on a first-come, first-served basis once the deposit is received.
- We aim to provide accurate start dates and timeframes, and will communicate any changes promptly.
- Where possible, we offer same-day or next-day availability.

### Cancellations & Rescheduling

- Cancellations made more than 7 days before the scheduled start date will receive a full refund of the deposit.
- Cancellations within 7 days of the start date may result in the deposit being non-refundable.
- Rescheduling is permitted with at least 48 hours' notice, subject to availability.

### Payments

- Deposit: 10% of the total quoted amount is required to secure your booking.
- Balance: Remaining balance is due within 7 days after completion of the job, unless otherwise agreed in writing.
- Accepted payment methods: Bank transfer, EFTPOS, or approved business account.
- Late payments may attract additional charges.

### Safety & Compliance

- All work is carried out in line with Australian safety standards.
- Our team is fully licensed and insured.
- For construction and site work, appropriate safety equipment and barricades will be used to protect workers and the public.
- Clients must ensure pets, children, and unauthorised persons are kept away from work areas.

### Site Access & Responsibilities

- Clients must ensure clear access to the work site on the scheduled day.
- Delays caused by restricted access may result in additional charges.
- Clients are responsible for obtaining permits unless otherwise arranged with us.

### Quality Guarantee

- We are committed to delivering high-quality workmanship.
- If issues arise, clients must notify us within 14 days of completion so they can be addressed promptly.

### Contact Us:

A Team Fencing & Labour Pty Ltd

Phone: 0400 284 073

Website: [www.ateamfencing.com.au](http://www.ateamfencing.com.au)

Email: [admin@ateamfencing.com.au](mailto:admin@ateamfencing.com.au)