

June 19, 2024

To Whom It May Concern:

Joseph Murphy was employed by the Ministry of Children, Community, and Social Services from May 19, 2015 to December 12, 2022, in the Ontario Disability Support Program (ODSP), most recently as a Caseworker.

In the position of Caseworker, Joseph was responsible for serving clients using a case management approach to deliver the ODSP's objectives, including by:

- Determining eligibility for ODSP Income and Employment Support
- Serving as a resource in the areas of training and employment for clients
- Conducting preliminary and secondary assessments regarding allegations of program abuse by recipients and actioning outcomes
- Providing information, advice, assistance, and liaison with clients, the community, and with stakeholders regarding the ODSP

We wish him the best in his future endeavors. Should you have any questions, please contact the undersigned.

Sincerely,



Colleen Hardie  
Director,  
Social Assistance Service Delivery Branch, Toronto and West Regions