

Terms and Conditions

Disbursement fees (these are at cost) are payable in advance upon request in order that arrangements are able to proceed.

The client will be sent a final invoice on completion of the funeral.

The funeral account is due for payment within 30 days of receipt of the invoice.

In the event of the funeral account being forwarded by the client to a solicitor, bank or other agency for settlement, please advise M Morgan Lloyd as soon as possible.

In the event of the invoice being presented to the Social Fund (DWP) for assistance, we remind the next of kin/executor of their obligation to settle any outstanding balance with M Morgan Lloyd which the Social Fund will not cover.

Where the client chooses to provide their own bearers, M Morgan Lloyd ask without reservation that the bearers are physically capable of safely performing their duties.

The bearers must also be advised prior to the funeral of this requirement as it may not be possible to provide a substitute at the time of the funeral.

During the course of making funeral arrangements, we (M Morgan Lloyd) on behalf of the client (next of kin/executor), may place orders for provision of goods and services from third parties. M Morgan Lloyd cannot accept any responsibility for the errors or non-delivery caused by the incorrect implementation by those third parties.

Provision of cars or limousine – the family car provides seating for four passengers, limousine for seven passengers - this number includes children and cannot be exceeded.

Payment may be made by cash, cheque, bacs or credit/debit card and is payable within 30 days of our account unless otherwise agreed by M Morgan Lloyd.