Souray Sen

Vice President @ Accenture | Cross-functional Strategic Transformation

LinkedIn | Website

Summary

Strategic Transformation Leader with 20+ years of experience in advisory consulting, specializing in Digital Transformation, Complex Program Delivery, Strategic Innovation Services and Business Process Management. Proven expertise in delivering scalable, strategic transformation across industries, driving measurable business outcomes with agile methodologies and intelligent automation solutions – establishing new ways of working to make processes simpler, better, and faster, while ensuring tighter controls through traceability and transparency

Core Competencies

Digital Transformation & Automation: Owning initiatives that streamline operations and enhance efficiencies **Change Management**: Experienced in creating governance structures to facilitate seamless organizational change **Data Analytics & Process Optimization**: Proficient in leveraging data-driven insights for improved decision-making and operational risk management

Professional Experience

Vice President, Transformation – Advisory Consulting Accenture Solutions Pvt. Ltd. Aug 2019 – Present

Operations CoE: Led the strategic implementation of the Operations CoE, integrating HR, Finance, and Business Operations processes to drive efficiencies

Automation CoE: Established and scaled the Automation CoE for a Pharma client, increasing automation adoption from 20% to 65%

Governance & Program Delivery: Architected the Intelligent Automation Program for Financial Reporting and HR Services, focusing on cost efficiency and sustainability

Vice President, Global Automation Service Line (GASL), Automation & Innovation HSBC Technology Mar 2019 – Jul 2019

Led global automation initiatives, focusing on cost optimization, agile methods, and in-house capability building Established reusable components for automation solutions, reducing operational risks and enhancing scalability

Key Projects

Operations CoE Setup and Scale-up (2022–Present): Defined taxonomies, established performance metrics, and drove transformation through simplification and automation across key business functions

Automation CoE Development (2020–2022): Built a Citizen Development Model that increased automation adoption to 65%, reducing delivery times by 50%

Pharma Regulatory Documentation Management (2019–2020): Optimized documentation processes to achieve a 30% effort reduction while maintaining 100% compliance with regulatory standards

Career Highlights

Accenture Solutions Pvt. Ltd. – Delivered high-impact transformation initiatives, emphasizing sustainable change across multiple industries and service lines within the Firm

HSBC Technology – Drove global automation and agile transformation efforts, ensuring scalability and improved cost efficiency within APAC

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Top 5 Clifton Strengths: <u>Ideation</u> | <u>Responsibility</u> | <u>Strategic</u> | <u>Communication</u> | <u>Intellection</u>

[Click here for detailed experience]