Guido Grimaldi

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PROFESSIONAL EXPERIENCE:

10/2010-Present   Talent Agent operating as a Manager and Producer - Kingvigor Inc., Los Angeles, CA
Responsible for content strategies encompassing but not limited to an online creation, broadcast, and distribution, social media strategy. Consult production companies on ongoing technological developments. Responsible for the talent management and overseeing the day-to-day business of actors.

09/2009-12/2019   Client Technical Services - King Vigor IT Consulting, Los Angeles, CA
Responsible for providing desktop support to private clients with a multitude of IT operational and instructional tasks such as imaging PC and Mac laptops, managing production hardware inventory, remote hardware support, software requests, equipment procuring, managing vendor relationships, negotiating rental agreements, procuring IT equipment, troubleshooting, etc.   Strong fundamental knowledge in networking protocols and troubleshooting. Familiar with distributed computing environment concepts; local and network-based user and group accounts and permissions. Knowledge of IT best practices around data security. Experience supporting Cloud storage and applications sharing; Gmail, Calendaring, Drive, Sites, and Google Groups. Experience with supporting users remotely.

03/1999-09/2009   Network Operations Center Director - Fortune Fashions Industries LLC, Los Angeles, CA
Directed IT infrastructure strategy and supervised a staff of seven technicians, supporting 500+ computer users for this $160 million company. Responsible for cabling and network build-out for the 400,000 sq. ft. company campus headquarters, including Cisco routing, switching, and wireless infrastructure for main datacenter, eleven IDF locations, and remote offices. Extended the useful life of assets through innovative lifecycle management and redeployment to maximize return on investment. Designed and implemented Wide Area and Virtual Private Networks for multiple international locations, utilizing diverse and redundant WAN technologies to minimize bandwidth costs and maximize reliability. Developed robust disaster recovery infrastructure in co-location facilities, utilizing real-time data replication for disaster recovery and business continuity. Provided and managed white-glove IT support for C-level staff locally and at home and remote locations.

05/1996-03/1999   Program Coordinator - UCLA Disabilities & Computing Program, Los Angeles, CA
Provided consultation to UCLA departments in compliance with Americans with Disabilities Act of 1990 guidelines as related to staff, faculty, and students needing adaptive computer accommodations. Coordinated a joint research project with UCLA Medical Center Rehabilitation Department in Computing Ergonomics. Edited and maintained the DCP Websites. Taught classes in voice recognition and learning disability computing techniques. Developed and managed the departmental fiscal budget. Supervised the department staff. Taught students and UCLA faculty adaptive computing technology including mobile computing, speech recognition, speech synthesis. Developed curricula for teaching computing to students with learning disabilities and acquired brain injuries. Researched and developed mobile and desktop computer systems (hardware and software) for persons with learning disabilities, repetitive stress injuries, and physical disabilities. Published field research papers. Spearheaded a team for ergonomics in the workforce.

07/1991-04/1996   Assistant Coordinator - UCLA Disabilities & Computing Program, Los Angeles, CA
Provided individual and group consultations and technical support for students, faculty, and staff with disabilities. Assisted computer users with disabilities in the solution of problems relating to computer access and taught the use of computers as compensatory tools. Interfaced adaptive computing technology with microcomputers, mainframes, workstations, and local area and campus-wide networks.

ACADEMIC: Long Beach Community College - Associate Arts Degree Information Technology

LANGUAGES SPOKEN AND WRITTEN: Fluent in Italian, both common and technical

DUAL CITIZENSHIP: United States and European Union - Italian Republic