

Guido Grimaldi

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PROFESSIONAL EXPERIENCE:

05/2022-Present Information Systems Analyst II -UCLA Office of Advanced Research Computing (OARC)

At OARC, I provide Tier 1 and Tier 2 IT support, help manage secure systems infrastructure, and assist in the operations of advanced multi-use facilities such as the AR/VR suite and OARC Studio. My adaptability and work ethic have earned recognition through the 2022-2023 STAR Award and a 2024 SPOT Award for contributions beyond my core responsibilities, including providing after-hours computing support and overseeing major space and technology upgrades. Recently, I initiated and now lead OARC Scribe, a secure, scalable AI Cluster-based transcription tool developed with cross-functional teams to support sensitive HR and campus-wide use cases. I oversee its product vision, interface design, and coordination under strict privacy and efficiency standards. I am also directly involved in the technical upgrade of the OARC Portal, a high-performance multimedia meeting and presentation space that supports faculty research collaboration and hybrid events. Described by leadership as "the glue" that holds the department together, I continue to be recognized for my innovation, dependability, and impact.

Kingvigor Inc. / King Vigor IT Consulting – Los Angeles, CA

10/2010-05-2022 Talent Agent operating as a Manager and Producer - Kingvigor Inc.

Oversaw talent management and development strategies for actors, directors, and casting professionals. Led content creation and distribution strategies across digital platforms. Consulted with production companies on technology implementation and broadcast workflows.

09/2009-12/2019 Client Technical Services - King Vigor IT Consulting

Provided desktop support to private clients across a wide range of IT tasks, including imaging devices, managing hardware inventory, remote troubleshooting, and vendor coordination. Skilled in networking protocols, distributed computing, user account management, and data security best practices.

03/1999-09/2009 Network Operations Center Director - Fortune Fashions Industries LLC, Los Angeles, CA

Directed IT infrastructure strategy and collaborated closely with building managers to support a \$160 million apparel company operating across three Los Angeles warehouses, a Mexico manufacturing facility, and a garment dye plant in Russia. Led a team of seven technicians supporting over 1000 users and oversaw network and cabling build-outs across all sites, including a 450,000 sq. ft. headquarters with Cisco-based routing, switching, and wireless systems. Worked alongside facilities leadership to ensure sufficient electrical capacity, implement backup power systems, and align IT deployment with physical infrastructure readiness. In multiple remote facilities without dedicated data centers, I assessed and mitigated fire suppression risks associated with server racks installed in shared or non-isolated environments, ensuring equipment safety despite limitations in cold fire suppression systems. I managed data center build-outs, IDF deployments, and remote office connectivity. Extended asset life cycles through strategic redeployment, implemented secure global WAN/VPN architectures, and built disaster recovery systems using real-time replication. Delivered high-level IT and systems support to C-suite executives across local and international locations, including on-site, home, and remote environments.

07/1991-03/1999 Program Coordinator - UCLA Disabilities & Computing Program, Los Angeles, CA

Over the course of nearly eight years, I advanced from Assistant Coordinator to Interim Program Coordinator, supporting UCLA students, staff, and faculty with disabilities by utilizing adaptive computing technology. Provided individual and group consultations, technical support, and training on compensatory tools including speech recognition, mobile computing, and assistive software. Led compliance efforts with the Americans with Disabilities Act of 1990, consulting departments on accessibility and computing accommodations. Directed a joint research project with UCLA Medical Center in computing ergonomics, developed curricula for students with learning disabilities and acquired brain injuries, and published field research in assistive technology. Managed departmental operations, supervised staff, developed and tracked the fiscal budget, and maintained the program's websites. Spearheaded the development of both mobile and desktop adaptive systems and led a university-wide initiative on workforce ergonomics.

ACADEMIC: Associate of Arts in Information Technology, Long Beach Community College.

LANGUAGES SPOKEN AND WRITTEN: Fluent in Italian (conversational and technical)

DUAL CITIZENSHIP: United States and European Union - Italian Republic