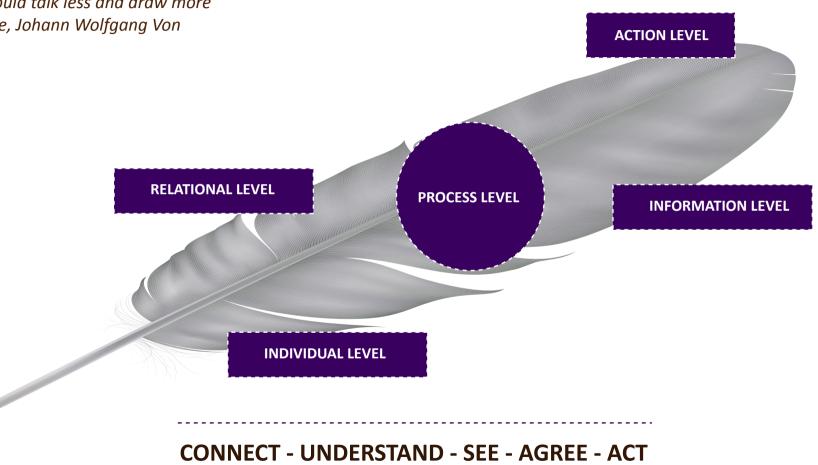
"People should talk less and draw more" Goethe, Johann Wolfgang Von

LOW TECH, HIGH IMPACT



#### PROCESS LEVEL

**(D)** Support guiding role of lead facilitators.

- Map as a classic wayfinding tool: Where are we now? Where are we going? How do we get there?
- **O Blank page as visible spaceholder for new perspectives to**

③ emerge.

③ Energizing, clarifying, accelerating.

**(D)** Focus: central 'screen' of collaboration.

**Switching between overview and detail.** 

- **W** Visual formats for visioning, strategy building, action planning,
- creating a new story, working with metaphors.
- Learning: we learn better in the spirit of play and open minded exploration.
- Mapping as a creative process mirrors conflict resolution process as creating a new collage from old and new materials.
- **((D)** Transitions between sessions: maps as 'parking lot'.

#### **RELATIONAL LEVEL**

(1) Inviting, low tech, human, experiential.

② Collaborative creative process of wayfinding.

**(D)** Watching the process and action evolve together creates a safe distance.

- **(D)** Sharing perspectives and solutions 'on the same page'.
- **③** Building connection and commitment via the wall as interface.

#### INDIVIDUAL LEVEL

- () Engaging, comforting, exploring.
- Building trust by seeing how I am part of the process my contributions/views are captured,
- **Developing understanding from a safe distance.**
- Art process brings relaxation and opening for transforming emotions and creative new insights.
- (b) Natural rhytm: drawing is slow capture, but recall later in the process is efficient.

#### **ACTION LEVEL**

- **(D)** Motivating the why.
- **(D)** Exploring and defining the actions.
- Open format: complexity asks for flexible solutions and narrative to distinct patterns. (Cynefin-framework)
- **(D)** Clear integrated picture of what to do.
- ② Aligned communication with other stakeholders.
- **(D)** Tool for monitoring progress.

#### INFORMATION LEVEL

- Container for fact-finding: gathering and sharing information.
- Organizing and analyzing information: collaborative sensemaking of complexity.
- Supporting information processing: understanding and memorizing.
- Building an information framework: synthesizing, agreeing on lead information, efficient display.