PRIVACY POLICY

1st February 2023

Introduction

Welcome to Aquilahm L.L.C-FZ. We are committed to protecting the privacy of our users and customers. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information. By accessing or using our software and services, you consent to the practices described in this Privacy Policy.

Information We Collect

- 1.Account Information: When you create an account with us, we may collect personal information such as your name, email address, and contact details.
- 2. Usage Information: We may collect information about how you use our software and services, including your interactions, preferences, and settings.
- 3. Cookies and Similar Technologies: Like many websites, we use cookies and similar technologies to collect information about your browsing activity and usage patterns. Cookies are small text files that are stored on your device. You can control the use of cookies through your browser settings.

How We Use Your Information

- 1. Providing Services: We use your personal information to provide, maintain, and improve our software and services. This includes processing your transactions, providing customer support, and personalizing your experience.
- 2. Communication: We may use your contact information to communicate with you about updates, announcements, and important information related to our software and services.
- 3. Analytics: We may use usage information and analytics to understand how our software is used, to improve its performance, and to optimize user experiences.

Disclosure of Your Information

- 1. Third-Party Service Providers: We may share your information with trusted third-party service providers to perform certain tasks on our behalf. These service providers are obligated to protect your information and may only use it for the specific purpose for which it was shared.
- 2. Compliance with Laws: We may disclose your information when required by law or in response to a valid legal request from law enforcement authorities or other government officials.

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, and to comply with applicable laws and regulations.

Security

We employ reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure.

Updates to Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated accordingly.

- Pusiness Centre 1, M Floor The Meydan Hotel, Nad Al Sheba, Dubai, U.A.E.
- xupport@aquilahm.com
- www.aquilahm.com