

## Practical guidance

At the Portishead Communications Centre, we take every practical step to ensure customers get the most out of our service.

We will send you a **Maritime Radio Services Guide** and if you let us know your individual requirements, we'll supply you with regular **Propagation Forecasts**.

We also provide one-day **Radio Telex Training Courses** that combine theory and practical exercises using advanced simulators. These courses provide anyone who needs to use radio telex with intensive instruction on how to use the system most efficiently and cost-effectively.

## Personal contact

Our reputation is based on our personal commitment to our customers.

Portishead Communications Centre is staffed 24 hours a day by teams of experienced Radio Officers, many of whom have spent years at sea and therefore have first-hand knowledge of our users' needs.

Our customer service department is on hand to provide expert consultancy and problem-solving advice. They will be happy to answer any queries you may have and tell you more about the services outlined in this brochure.

Write to:

Portishead Radio Customer Services  
Highbridge, Somerset  
United Kingdom TA9 3JY

Telephone 0278 781111  
(International + 44 278 781111)  
Telex (+51) 46125 BTGKG

Information on other products and services from the international division of British Telecom is available on request by telephoning:

From UK 0800 890 909 (Call FREE)

From the USA 1-800 331 4568  
(Toll Free)

From Japan 0120 29 0909 (Toll Free)

Or call: +44 278 792101

Maritime Radio Services Guide

Propagation Forecasts

Radio Telex Training Courses

