



Viceroy Home Health

"Touching Lives & Creating Independence At Home"

Frequently Asked Questions

What is private duty home care?

•Private duty home care is a personalized service that offers non-medical assistance to seniors and individuals with disabilities in the comfort of their own homes. Our caregivers help with activities of daily living and provide companionship.

What types of services do you offer?

•We offer a range of services, including assistance with personal care (bathing, grooming), meal preparation, medication reminders, light housekeeping, transportation, companionship, and more. Our goal is to enhance the quality of life for our clients.

How do you ensure the safety and reliability of your caregivers?

•All our caregivers go through a rigorous screening process, including background checks, drug screening and thorough training. We match caregivers to clients based on individual needs and preferences to ensure a great fit.

Do you provide services for individuals with dementia or Alzheimer's disease?

•Yes, we have caregivers who specialize in dementia care. They are trained to provide compassionate support and engage clients in activities that promote cognitive stimulation and emotional well-being.

Is your service available 24/7?

•Yes, we offer around-the-clock care. Our caregivers can be scheduled for day shifts, night shifts, weekends, and holidays.

How do you create personalized care plans for clients?

•We start with a comprehensive assessment to determine the needs, preferences, and any medical conditions. Based on this assessment, we create a customized care plan that is regularly reviewed and adjusted as needed.

Telephone Number: 352-281-6727 * Fax Number: 352-663-9192

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Frequently Asked Questions - Page 2

What is the cost of your services?

- The cost of our services depends on factors like the level of care required the number of hours per week, etc.*
- We offer a complimentary consultation to assess your needs and provide you with a detailed quote.*

Do you accept insurance or government programs for payment?

- We can work with long-term care insurance and other government programs when applicable. We will help you explore your options and navigate the financial aspects of care.*

Can I change or cancel care schedules if needed?

- Yes, you can adjust the schedule as needed. We understand that circumstances may change, and we are flexible to accommodate your evolving needs.*

What sets your agency apart from others in the area?

- Our agency is committed to providing not just care but also compassion. We prioritize matching caregivers who share common interests with our clients, fostering genuine relationships and a sense of companionship.*

How do I get started with your services?

- To get started, call us:*

352-281-6727

OR

if it is more convenient you can send us an email to:

Viceroyhealthservices@gmail.com.

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