



CARE & MAINTENANCE GUIDE:

GENERAL INFORMATION

- Samples are available upon request.
- Custom products are non-returnable and non-refundable.
- Standard lead time for most materials is approximately 10 business days.
- UV-resistant porcelain materials may require a 2–3 week lead time.
- Installation should be performed by qualified tile professionals.
- Emorate Atelier is available Monday through Friday, 9:00 AM to 5:00 PM for orders, product support, and project questions.
- Phone: 737-328-6874

PORCELAIN TILE

Suitable for interior walls, interior floors, exterior walls, exterior floors, swimming pools, shower walls, shower floors, commercial applications, residential applications, and approved countertop applications.

Performance:

- UV Resistant
- Highly Scratch Resistant
- Water Resistant
- Suitable for high-traffic environments

Care & Maintenance:

- Clean with pH-neutral cleaners.
- Routine sweeping and damp mopping recommended.
- Sealing is not required.

CERAMIC TILE

Matte & Satin Ceramic:

Suitable for interior walls, interior floors, shower walls, and decorative applications.

Not recommended for:

- Countertops
- Exterior applications
- Swimming pools

Gloss Ceramic:

Suitable for decorative walls, shower walls, and backsplashes.

Not recommended for:

- Floors
- Countertops
- Exterior applications
- Swimming pools

Care & Maintenance:

- Clean with pH-neutral cleaners.
- Avoid abrasive cleaners.
- Sealing is not required.

NATURAL STONE (TUMBLED STONE)

Suitable for interior decorative wall applications and feature walls.

Not recommended for:

- Countertops
- Exterior applications
- Swimming pools

Care & Maintenance:

- Seal using StoneTech® penetrating sealer or equivalent.
- Reapply sealer as required.
- Use stone-safe pH-neutral cleaners only.
- Avoid acidic cleaners.

GLASS TILE

Smooth Glass:

Suitable for decorative interior walls, backsplashes, and feature walls.

Not recommended for:

- Floors
- Exterior applications
- Swimming pools

Textured Glass:

Suitable for decorative interior walls, backsplashes, and feature walls.

Not recommended for:

- Floors
- Exterior applications
- Swimming pools

Care & Maintenance:

- Clean with non-abrasive glass cleaners.
- Use soft cloths only.
- Sealing is not required.

GROUTING & INSTALLATION

Recommended grout manufacturers:

- MAPEI®
- LATICRETE®
- STARQUARTZ®

Recommended installation materials should be selected according to substrate conditions and tile type. Waterproofing systems should be utilized where required.

INSTALLATION DISCLAIMER

Installer is responsible for verifying material suitability, shade variation, quantity, layout, and condition of all materials before installation.

Installation of material constitutes acceptance of product.

Emorate Atelier