

Profile	<p>I am a detail-oriented, hard-working problem solver with strong analytic skills; I learn new programs and programming languages very easily. I graduated with a Master of Science in Business Management & Computer Information Systems at the University of Cincinnati May 2019. Currently working as a contractor at Blue Cross & Blue Shield in the Transaction Print Department since September 2020.</p>
Skills	<ul style="list-style-type: none"> — SAP / Azure — Microsoft Office / Access — Microsoft Visual Studio — Microsoft Visio/Project — PowerPoint / Tableau — Big Data/Hadoop/Hive QL — Java / Python / LaTeX — C# / ASP.NET — HTML / DHTML / CSS — JavaScript / VBScript — SDLC / Agile / Waterfall — XML / JSON — Windows Server 2012 — Microsoft SQL Server 2012 — UNIX / Linux / BASH — Oracle 11g / SQL Developer — Webmaster Certification — SQL & PL/SQL (Tutored Students)
Experience	<p>September 2020- Present Blue Cross & Blue Shield TN- Print Operator III- Transaction Print (report to Melvin Scott) Print Documentation- Checks – Cobra – FEP –CMS--EOB etc. Run the Xerox printers to ensure that all BCBST documents are printed in a timely manner. Create and update training documentation for print department.</p> <p>March 2016- July 2019 -- Technical Writer / Data Analyst / Project Coordinator Wright-Patterson Air Force Base AFIT – Cyber Division</p> <ul style="list-style-type: none"> • Met with Stakeholders <ul style="list-style-type: none"> ○ go-between for Stakeholders & Technical • Researched Computer User Interfaces <ul style="list-style-type: none"> ○ Adaptive - Adaptable - Mixed-Initiative • Edited Survey and Research articles <ul style="list-style-type: none"> ○ User Interfaces -Cognitive Radios – Python/XML/ LaTeX – Satellites - Lasers • Project Coordination & Data Analysis <ul style="list-style-type: none"> ○ Maintain Database –Reports & Presentations • Worked on Database for Satellite tasking order <ul style="list-style-type: none"> ○ SQL – SQL Server • Worked on Web Applications for front end for Satellite tasking order <ul style="list-style-type: none"> ○ Java, C#, HTML, XML, JSON, CSS • Data Visualization--Create Tables, Graphs, Charts <p>January 2000-December 2008 -- Owner / Developer & Designer Berks Design</p> <ul style="list-style-type: none"> • Created Websites / Databases for clients / Project Management • Created & Edited Graphics, Drawings, Photographs for clients • Handled HR issues – payroll, hiring, firing etc.
Recognition & Awards	<p>Alpha Sigma Lambda- Honor Society – Albright College Dean’s List Albright College, University of Cincinnati Golden Key- Honor Society – University of Cincinnati</p>
Education & Certifications	<p>University of Cincinnati – Cincinnati Ohio (graduated May 2019) Master of Science Business Management & Information Systems —Data Analysis GPA 3.784/4.0</p> <p>Albright College — Reading, PA (2015) Bachelor of Science Information Systems & Management —Database Administrator-GPA: 3.984/4.0</p> <p>Albright Computer Training Center— Reading PA (2005) Certified Web Developer</p>