WHOLESALE INFORMATION

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TERMS & CONDITIONS

Minimum Order Amount Per Year

Vendors that work with Infinite Health Labs are **required** to purchase **\$2,500** or more worth of product per-year, or risk losing access to our wholesale pricing.

THE ORDERING PROCESS

Orders may be placed by email or via phone call.

E-mail: infinitehealthlabsok@gmail.com

Phone (405) 332-4082 or (800) 872-0073

<u>Order Confirmation</u>: The Buyer will receive an order confirmation via e-mail before any product is shipped. By receiving the confirmation, the buyer agrees to receive the purchase order as confirmed.

MSRP/MAP Pricing

All Infinite Health Labs products have a suggested retail price (MSRP) and MAP pricing (lowest price you can sell product for). Retailers retain the right to charge above the MAP and MSRP; however, they may not charge less than the MAP price.

PAYMENT METHODS/INVOICING

We currently accept the following payment methods: Visa, MasterCard, American Express and Discover as well as online payment through Quickbooks or written check. Payment is required upfront for the full amount of the order, unless specified and agree upon.

SHIPPING/HANDLING

Shipping is charged the full amount on the purchase of products. We typically ship via <u>UPS</u>, unless specified otherwise. Please note... we DO NOT add any additional "handling charge". You will be billed ONLY the actual shipping cost.

Buyer is also responsible for added International shipping charges if faster turnaround time is requested. This charge varies due to product and is discussed upon ordering.

NOTICE OF DEFECTS/RETURNS

The Buyer must make any claims of defects, including but not limited to those related to shortages, quality, or specification, within the first 7 days after the receipt of merchandise. The Seller cannot be responsible for shortages when shipments are directed to a third party. It is the responsibility of Buyer to inspect upon receipt, that all merchandise delivered matches its order.

<u>Shortages</u>: In the event of a product shortage, Infinite Health Labs will give the Buyer the option to either have the missing product shipped to them at-once or to have the amount of the product credited to their account.

<u>Damages Products</u>: In the event of damaged products, the Buyer is to take a picture of the product and e-mail it to one of our team members at *infinitehealthlabsok@gmail.com*. As soon as the product is received, credit will be issued or we will send replacement product as reimbursement.

RETURNS

It is the responsibility of Buyer to inspect upon receipt that all merchandise delivered matches its order. All returns must be made within 7 days of receipt of goods. Returns will only be granted in the event of damaged or defective goods. All credit will be applied to future orders.

MERCHANTABILITY AND MISREPRESENTATIONS

Wholesale Account agrees that Infinite Health Labs makes no warranty, express or implied, as to the merchantability of Infinite Health Labs products. Wholesale Account also agrees that Infinite Health Labs is not liable for any misuse or misrepresentations of the goods by the Wholesale Account.