



Tuition Cancellation Policy

At Multisensory Learning Hub, my years of experience have confirmed that every child learns best with consistent, well-prepared lessons that include multisensory activities and individualised resources. To ensure your child gets the most from their sessions, please take note of the following:

Consistent Attendance Matters

Each lesson builds on the last. Missing sessions can:

- create gaps in learning,
- slow down progress, and
- affect your child's confidence.

Regular attendance helps your child stay on track and continue growing steadily.

Behind the Scenes – Lesson Planning

Every session is individually designed for your child. This involves:

- preparing resources,
- planning activities, and
- setting goals.

When a lesson is cancelled late, that preparation time and reserved timeslot can't be used for another student.

Cancelling a session

If you need to cancel or move a lesson, please provide **at least 48 hours' notice**.

- Less than 48 hours' notice = the lesson will still be charged.
- More than 48 hours' notice = I'll happily try to reschedule within the week if a spot is available. If

Late arrivals/log-ons

If your child is **more than 10 minutes late without notice**, the session will be cancelled, and you will be charged in full.

Emergencies

I know unexpected things can happen. If there's an emergency, please contact me as soon as possible and I'll do my best to help.

By continuing tuition, you are agreeing to this policy.

Thank you for supporting your child's learning and helping me provide the best possible service to every family.

Megan

05 September 2025