



Town of Norquay

July 30, 2026

TOWN OF NORQUAY NOTICE TO RESIDENTS Water Restriction Lifted

Dear Residents and Businesses,

The Town of Norquay is pleased to advise that the water restriction implemented on June 1, 2026, has now been lifted.

Council and Administration would like to sincerely thank the many residents and businesses who followed the restriction and did their part to conserve water. Your cooperation helped ensure that water remained available for essential needs throughout the community.

The restriction was put in place for several reasons. One of the most significant was the need to protect and preserve our water infrastructure while the Town was operating with only one Reverse Osmosis (RO) unit. Running on a single RO unit increased wear and operating time on critical equipment. Without conservation measures, there was a risk that the Town could have faced difficulties maintaining an adequate supply of potable water for residents and businesses.

Another important factor was the operational issues being experienced with the Town's lift station system. Every gallon of water produced eventually becomes wastewater that enters the sanitary sewer system. The more water that is used, the more water must be produced and treated, resulting in increased wastewater flows to the lift stations. While the Town was working through these challenges, reducing water consumption helped lessen the demand on the wastewater system and reduce strain on infrastructure that was already under pressure.

We understand that restrictions can be inconvenient and are not always popular. However, they are never put in place to upset residents or make life more difficult. These decisions are made to protect essential services, ensure a safe supply of potable water, maintain adequate water reserves for sanitation and fire protection, and protect the infrastructure that serves our entire community.

We greatly appreciate the many residents and businesses who followed the restrictions. Your efforts made a difference and helped the Town through a challenging period. At the same time, water conservation is a shared responsibility, and it only works when everyone participates. Whether restrictions are in place or not, we all

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play a role in protecting our water supply and ensuring these systems remain reliable for current and future residents.

Although the mandatory restriction has been lifted, residents are reminded that the Town's Water Conservation Bylaw remains in effect. Outdoor watering of lawns, flower beds, trees, and gardens, filling pools is permitted only between **6:00 p.m. and 11:00 a.m.** and for a maximum of **two (2) hours per day**. **Odd-numbered addresses may water on odd-numbered days, and even-numbered addresses may water on even-numbered days. No property may water on consecutive calendar days.**

Residents are also reminded that during any future declared water restriction, outdoor watering is prohibited and restrictions also include the filling or refilling of swimming pools, hot tubs, water totes, cisterns, and similar containers.

The Town encourages residents to collect and utilize rainwater for watering lawns, gardens, flowers, and trees whenever possible. Using rainwater for outdoor watering helps conserve treated drinking water. Potable water should be reserved for drinking, food preparation, sanitation, and other essential household needs.

Violations of the Water Conservation Bylaw may result in fines. Residential properties are subject to penalties of \$250 for a first offence, \$500 for a second offence, and \$1,000 for third and subsequent offences. Commercial properties may face fines of \$500 for a first offence, \$1,000 for a second offence, and \$2,500 for third and subsequent offences. Each day a violation continues constitutes a separate offence.

Thank you again for your patience, understanding, and cooperation. By continuing to use water responsibly, we can help ensure a safe, reliable, and sustainable water supply for our community.

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