

Terms and Conditions of Quilting Services

Quilt Preparation

- Please have your top as square (or rectangular as the case may be) as possible (see detail below on squaring of quilt top and backing). This will facilitate proper long-arm machine loading and successful long-arm quilting. If your quilt top is not “squared” then most likely it will come back to you appearing un-square after the completion of long-arm quilting.
- Press your top flat, from the back, this will help you direct your seams. Press light material in the direction of the dark material (if possible) so that dark design does not show through on the quilt top front.
- Trim all or loose threads. If we are constantly stopping to trim threads then you will incur an additional fee of \$25.00 per hour.
- Repair any loose seams, if you don't then our machine's foot can possibly rip your quilt. We will not be held accountable if this happens.
- You might want to add 3-4 stitches across the seams around the perimeter of your quilt if you do not have a border about 1/8" from the edge of your quilt.
- If your quilt top has a definitive top edge, please leave a note indicating the top edge.
- If your quilt top has embroidery, appliqué or folded fabric, please advise in advance; we need to talk about this aspect of your quilt. Depending on your requirements, this may require custom quilting at a rate of \$35.00 per hour.
- Please keep all layers (quilt top, batting, and backing) separate. DO NOT baste the quilt top, batting and backing together. We will NOT take spray-basted quilt sandwich for long-arm quilting

Squaring of your Quilt – essential for good results

- Quilt top and backing should be square for best long-arm quilting results. Remember: backing and batting must be 4 inches larger than quilt top on all sides (top, bottom, left and right sides).
 - Measure length at left, middle and right (should be close)
 - Measure width at top, middle and bottom (should be close)
 - Take two diagonal measurements (should be close)

Backing and Batting

- Please have your quilt backing 4" larger than your quilt top ON ALL FOUR SIDES (right, left, top and bottom). The extra backing material and batting is needed to load the quilt onto the long arm machine.

- Make sure that your backing is squared
- If your backing is not made from one single width of fabric, we strongly recommend that you create a 1/2 inch seam that is horizontal to your quilt top edge.
- If your backing has a top edge please leave a note on the backing too. If dropping off quilt, I will do this when doing your consultation.
- Please provide quality batting that is uniform in thickness. Batting that is irregular in thickness will cause irregularity in finish quilt stitching.
- We recommend 80% cotton, 20% polyester as a good all-purpose batting.
- Batting shall be the same size as the quilt backing.
- If quilt top and backing are dark, strongly suggest that you provide black batting material. This will provide the most pleasing result.

Mailing Quilts

- Fold the quilt top, batting and backing separately and place into a large clear plastic bag. Place in box for shipping.
- Include signed copy of this document in shipping container.
- Ship your quilt using either a courier or Canada Post. Make sure it is insured. Send it requiring a signature for delivery.
- Completed quilts will be returned once payment is received in full. It will be returned insured and requiring a signature. The cost of shipping is the responsibility of the client.
- Please remember that completed quilts will be bulkier than non quilted quilts and will require larger boxes to return the items.

Payment

- **Payments accepted include e-transfer (for mailed quilts), cash, debit or credit if in person.**
- **50% due on acceptance of the contract.**
- **Quilts will not be returned until payment is received in full. Any quilts not paid for will be held for 90 days and then disposed of at the discretion of BeeChick Longarm.**
- **All services are final. No refunds.**

Disclaimer

- We cannot promise absolute perfection since we are human but we always provide the absolute best work possible. Our reputation depends on it.
- If your quilt top and backing are square (or rectangular as the case may be) and the borders lay flat, then we should not have a challenge. Otherwise, borders may appear to float up and down.
- It is impossible to square a quilt during the quilting process. The only way to ensure good results is to ensure your quilt is square prior to being put onto the frame. **It is the sole responsibility of the client to square their quilt.**
- Once you accept your quilt or it is mailed back to you, the contract signed is considered completed.
- We respectfully request that you indicate that **BeeChick Longarm** Quilting services performed your long-arm quilting if you enter your quilt in a competition. We will provide business cards with full company information.
- We reserve the right to use photos of your quilts on our website to promote our services.
- We reserve the right to refuse any quilt for quilting for any reason