

Texas Wound Solutions Privacy Policy

Effective Date: October 1, 2024

Texas Wound Solutions (“we,” “our,” or “us”) is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website [www.texaswoundsolutions.com] (the “Site”) and our services.

1. Information We Collect

We may collect personal information from you in various ways, including:

a. Personal Data

- **Contact Information:** Name, email address, phone number, and other personal contact details provided when filling out forms on the Site (e.g., appointment requests, inquiries).
- **Health Information:** If you provide medical or health-related information when booking an appointment or consulting with us.

b. Automatically Collected Information

- **Log Data:** When you visit the Site, we may collect your IP address, browser type, pages viewed, time spent on the Site, and other similar data using cookies or other tracking technologies.

2. How We Use Your Information

We may use the information collected in the following ways:

- **To Provide Services:** Scheduling appointments, delivering medical care, and communicating with you about your care.
- **For Communication:** To send you information about your appointments, changes to our services, or updates about Texas Wound Solutions.

- **To Improve Our Site:** Analyzing Site usage to enhance your experience and improve functionality.
- **For Legal Purposes:** Complying with applicable laws, regulations, and legal processes.

3. Sharing Your Information

We do not sell, rent, or lease your personal information. We may share your information only in the following circumstances:

- **Service Providers:** With third-party vendors who help us operate the Site or provide our services (e.g., payment processors, email marketing platforms).
- **Legal Compliance:** When required to comply with laws, regulations, or a valid legal process.
- **Medical Professionals:** Sharing your health information with other healthcare providers for consultation or treatment as necessary.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to collect information about your interactions with the Site. You can modify your browser settings to refuse cookies, but doing so may limit your access to certain features of the Site.

5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no data transmission over the Internet or storage method can be guaranteed to be completely secure.

6. Your Choices

You may opt-out of receiving promotional communications from us by following the unsubscribe instructions in those emails or by contacting us directly. You can also update or request the deletion of your personal information by contacting us.

7. Children's Privacy

Our Site is not intended for use by children under 13, and we do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete such information.

8. Third-Party Links

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or content of such websites. We encourage you to read their privacy policies before providing them with any personal information.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of the Site after the posting of changes constitutes your acceptance of such changes.

10. Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact us at:

Texas Wound Solutions

info@texaswoundsolutions.com