

LIMITED WARRANTY FOR RESIDENTIAL APPLICATIONS – VITREOUS CHINA SINKS*



2-Year Limited Warranty Coverage

Splendid International USA Corporation (“Splendid International”) warrants to the original consumer purchaser that 3S Stone® sinks (“Product”) will be free from defects in material and workmanship under normal use. This warranty is only applicable to the Product used in residential applications within the United States and is not transferable. Original consumer purchaser means the person who owns and occupies the home in which the Product is initially installed, or purchases the dwelling from the builder/contractor/developer and is the first occupant of that dwelling. Additionally, Splendid International warrants that the Product shall not crack, discolor or chip due to manufacturing defects during the Limited Warranty, provided the Product is maintained in accordance with the installation and maintenance instructions provided within the original packaging and supplied by Splendid International.

What This Limited Warranty Does Not Cover

When removing the Product from its original packaging and prior to its installation, please inspect the Product to ensure there are no defects or damages. This Limited Warranty shall not apply to any defects or damages caused by or resulting from misuse, vandalism, neglect, improper application, including exposure to corrosive chemicals, improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person), and alterations/modifications. This Limited Warranty shall not apply to any damages caused by fire, flood, acts of God or nature, acts of war or any abuse whether accidental or intentional. Additionally, this Limited Warranty shall not apply to the replacement of Product components where damage is caused by normal wear and tear, dirt, lime scale, aggressive water conditions, or harsh/abrasive cleaners or materials.

Splendid International is not liable for the consequential damages, labor loss, installations, removals, or expense of any nature due to cost of service calls to diagnose cause of claim or any labor charges to repair and/or replace the Product. Some states do not allow exclusions or limitations, and therefore, may not apply to you. This Limited Warranty gives you specific rights, and you may have other legal rights, which may vary from state to state.

Product Warranty Card Registration

This Limited Warranty is in lieu of any other express warranties. It is available only by notice, and by completing and mailing the enclosed Product Warranty Card Registration, along with a copy of the original dated receipt or invoice as proof of purchase to:

Splendid International USA Corporation
Customer Service Department
8647 South 212th Street
Kent, Washington 98031 USA

You may also register your Product online at www.3ssplendidintl.com. For your Limited Warranty to be valid, you will have 60 days from the date of purchase to register your Product.

Warranty Claims**

Splendid International shall be notified within 30 days of finding any Product defect or damage prior to its installation for a claim to be valid.

To determine the specific Limited Warranty coverage for your Product, contact a Customer Service Representative at Splendid International with the Product SKU number, color and size, date of purchase, date of installation, date the defect or damage first appeared, and the retail store name and city where the Product was purchased. You will also need to provide the Representative with Product images/photos and a copy of the original dated receipt or invoice as proof of purchase, and submit them to address or email below. You may also file a claim at www.3ssplendidintl.com.

Splendid International USA Corporation
Customer Service Department
8647 South 212th Street
Kent, Washington 98031 USA
Email: customerservice@3ssplendidintl.com
Phone: 253-813-5692

Only Valid Claims are Acceptable: If it is determined that a fraudulent claim has been submitted, Splendid International reserves the right to take appropriate action.

Products

3S STONE Vitreous China Undermount Sink – MODEL#: 3SM205, 3SM207M

* Splendid International reserves the right to change the Limited Warranty information at any time.

** Warranty coverage only applies if Product is purchased with its original box and has its original dated invoice or sales receipt.
Warranty coverage does not apply if Product has been resold or purchased at a discounted price.

CARE AND MAINTENANCE – VITREOUS CHINA SINKS

Your vitreous china sink is incredibly durable and resistant to stains. Here are tips for keeping your sink clean.

- Clean the outside surface of the sink with mild soap and warm water
- Wipe the entire surface completely with a clean, soft cloth
- You may use soft abrasive cleaners when necessary to clean the sink
- Do not use strong abrasive cleaners or solvents as they will scratch and dull the surface
- If the surface becomes excessively dirty, use a general-purpose cleaner
- A method to remove hard water mark, grease or soap scum deposits is with a non-abrasive bathroom cleaner found at most home improvement stores

If you have any questions, please contact our Customer Service Department at:

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