

# LIMITED WARRANTY FOR RESIDENTIAL APPLICATIONS\*

# **Limited Lifetime Warranty Coverage**

Tuscany® warrants to the original consumer purchaser that its vanity tops, back & side splashes, vessel tops and sinks ("Product") will be free from defects in material and workmanship under normal use. This warranty is only applicable to the Product used in residential applications within the United States and is not transferable. Original consumer purchaser means the person who owns and occupies the home in which the Product is initially installed or purchases the dwelling from the builder/contractor/developer and is the first occupant of that dwelling. Additionally, Tuscany warrants that the Product shall not crack, discolor or chip due to manufacturing defects during the Limited Lifetime Warranty, provided the Product is maintained in accordance with the installation and maintenance instructions provided within the original packaging and supplied by Tuscany. Tuscany reserves the right to discontinue Products without prior notice. If Products are discontinued, Tuscany reserves the right to repair or replace defective Products with equivalent Products, if available.

# What This Limited Lifetime Warranty Does Not Cover

This Limited Lifetime Warranty shall not apply to any defects or damages caused by or resulting from misuse, vandalism, neglect, improper application, including exposure to corrosive chemicals, improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person), and alterations/modifications. This Limited Lifetime Warranty shall not apply to any damages caused by fire, flood, acts of God or nature, acts of war or any abuse whether accidental or intentional. Additionally, this Limited Lifetime Warranty shall not apply to the replacement of Product components where damage is caused by normal wear and tear, dirt, lime scale, aggressive water conditions, or harsh/abrasive cleaners or materials. Furthermore, this Limited Lifetime Warranty shall not apply to clearance, damaged or display/floor model Products. These Products are sold "as-is" and there is no exchange, refund, return or service for "as-is" Products.

Tuscany is not liable for the consequential damages, labor loss, installations, removals, or expense of any nature due to cost of service calls to diagnose cause of claim or any labor charges to repair and/or replace the Product. This Limited Lifetime Warranty does not include naturally occurring variations in color and pattern. Please keep in mind that no two pieces of natural stone will ever be identical due to its naturally occurring stone characteristics and unique appearance. Some states do not allow exclusions or limitations, and therefore, may not apply to you. This Limited Lifetime Warranty gives you specific rights, and you may have other legal rights, which may vary from state to state.

# **Product Warranty Card Registration**

This Limited Lifetime Warranty is in lieu of any other express warranties. It is available only by notice, and by completing and mailing the enclosed Product Warranty Card Registration, along with a copy of the original dated register receipt as proof of purchase to:

Splendid International USA Corporation Customer Service Department 8647 South 212th Street Kent, Washington 98031

Alternatively, you may contact the Menards store from where the purchase was made to submit your Warranty Card and a copy of the original dated register receipt. You may also register your Product online at www.3ssplendidintl.com.

For your Limited Lifetime Warranty to be valid, you will have 60 days from the date of purchase to register your Product.

# Warranty Claims\*\*

Splendid International shall be notified within 30 days of finding any Product defect or damage prior to its installation for a claim to be valid.

To determine the specific Limited Lifetime Warranty coverage for your Product, contact a Customer Service Representative at Splendid International with the Product SKU number, color and size, date of purchase, date of installation, date the defect or damage first appeared, and the retail store name and city where the Product was purchased. You will also need to provide the Representative with Product images/photos and a copy of the original dated register receipt as proof of purchase and submit them to address or email below. You may also file a claim at www.3ssplendidintl.com.

Splendid International USA Corporation Customer Service Department 8647 South 212<sup>th</sup> Street Kent, Washington 98031

Email: customerservice2@3ssplendidintl.com

Phone: 253-813-5692

**Only Valid Claims are Acceptable:** If it is determined that a fraudulent claim has been submitted, Splendid International reserves the right to take appropriate action.

#### **Products**

### Limited Lifetime Warranty (excludes integrated undermount sinks1)

TUSCANY GRANITE / MARBLE VANITY TOP WITH WHITE BOWL - MODEL#:

TAN: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 61228, 612242B, 612282B

BLU: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

UBA: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

SNTA: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

GIA: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

NITE: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 61228, 612282B

STAR: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

GRAF: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

ALAW: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

ICED: 25224, 31224, 37224, 37228, 49224, 49228, 61224, 612242B, 61228, 612282B

MC: 90379, 90380, 90381, 90382, 90383, 90384

#### **Limited Lifetime Warranty**

TUSCANY GRANITE VESSEL TOP – MODEL#: BLKG: 2522VES, 3122VES, 3722VES, 4922VES SNTA: 2522VES, 3122VES, 3722VES, 4922VES

# **Limited Lifetime Warranty**

TUSCANY GRANITE / MARBLE SIDE SPLASH – MODEL#:

TAN SS, BLU SS, UBA SS, SNTA SS, GIA SS, NITE SS, STAR SS, GRAF SS, ALAW SS, ICED SS, MC90427

## <sup>1</sup>2-Year Limited Warranty. Applies to integrated undermount sinks for the following vanity top models:

Tuscany Granite Vanity Top With White Bowl

Tuscany Carrara Marble Vanity Top With White Bowl

<sup>\*</sup> Splendid International reserves the right to change the Limited Warranty information at any time.

<sup>\*\*</sup>Warranty coverage only applies if Product is purchased with its original box and original sales receipt. Warranty coverage does not apply if Product has been resold or purchased at a discounted price.