

Teresa Jurgens

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281-787-3979

OBJECTIVE: Warm-hearted, encouraging personality seeking part-time temporary or contract position utilizing high-quality skills and expertise in active group facilitation, interactive training. Ability to write engaging content in native English.

SPECIAL SKILLS: Effective team-building across diverse groups, adaptive leadership development, and application of creativity tools for organizational innovation.

JOB POSITION ALIGNMENT: Innovation management, project management, product management, engineering and general management. Execute within the job and/or provide pre-designed and unique content for in-house or public training.

INDUSTRIES: Food and beverage, petrochemical, household appliances, online retail/IT, non-profit publishing, and non-profit services among others.

EXPERIENCE:

- **Global NP Solutions** (13+ years): Independent consultant focusing on innovation process design, improvement, and development alongside building product portfolios, teams, and leadership within diverse organizations.
 - Streamline innovation system with conversion from staged and gated new product development to Lean NPD for household appliance manufacturer, reducing cycle time from greater than 24 months to under 12 months
 - Document existing product and process development systems with additions of portfolio management and clearcut responsibilities for food and beverage company, providing clarity to reduce complexity of gate reviews
 - Audit and analyze Agile processes for digital retailer yielding improved cycle time data, improving relations between technology and business partners
 - Provided innovation, portfolio, and team management training for non-profit over multiple engagements resulting in new strategic innovation mission statement, enhanced portfolio management, and increased collaboration
 - Introduced training and innovation product development systems to non-profit organizations allowing teams to focus and collaborate for more timely product launches to meet customer needs
 - Various speaking and training engagements introducing design thinking concepts and creativity to enrich product development, including for organizations such as PDMA, ASQ, ASEM, AIChE, and PMI via both in-person and online media

EXPERIENCE (continued):

- **ExxonMobil Chemical Company** (13 years): Various management and technical positions including licensing, budgeting, and engineering research.
 - Managed worldwide ethylbenzene and cumene catalyst accounts, including contract negotiation with communications across technical, project management, and legal teams
 - Maintained budget and project portfolio for the global polyethylene process and product organization
 - Supervised operating technicians and equipment trials for research pilot plant work in ethylbenzene, plasticizer, and oxo alcohols
- **College and University Adjunct Instructor:** (8+ years): Course design, textbook authoring, delivering course content, and grading from community college to MBA level business and technical classes. Coursework included:
 - Project Management, Risk Management, Project Scheduling, Procurement, and Budget/Cost Management for MBA program
 - Operations Management for MBA program
 - Chemical Overviews and Quality Management for AA degree program

EDUCATION:

- PhD Chemical Engineering, University of Washington (Seattle), thesis work on surface science for semiconductor industry
- MBA, West Texas A&M University (online)
- BS Chemical Engineering, University of Idaho (Moscow)

PAST CERTIFICATIONS AND LICENSES/PUBLICATIONS:

- Project Management Professional (PMP®), Project Management Institute (PMI)
- New Product Development Professional (NPDP), Product Development and Management Institute (PDMA)
- Certified Professional Engineering Manager (CPEM), American Society of Engineering Management (ASEM)
- Professional Engineer (expired), State of Louisiana
- Available on Amazon: *The Innovation PORTFOLIO Book*, *The Innovation PROCESS Book*, *The Innovation QUESTION Book*, *The Innovation ANSWER Book*
- Chapter author for Body of Knowledge and Handbook in PDMA and ASEM, including specialty topics of culture, virtual team model, leadership, quality management, and creativity methods for product development