

7/25/2018

Martin Pools & Spas
4301 North Wickham Road
Melbourne, Florida 32935

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Subject: Pool Construction Final Review (Five Stars)

First off I like to thank the entire Staff at Martin Pool & Spas, as in the beginning I was informed from my designer Wendy Leonard that it is a process, and you would have to be Patient, indeed I was and that is the best advice given the design and size. As for the Construction over all, it was a process that never stopped, each week something was completed, each week I was given a phone call from the office on the progress of the pool construction, as for the construction supervisor outstanding "Chuck "Flash" Pierson, he was always there, and quick and was always willing to help in every question I asked, outstanding. Just an overall "**OUTSTANDING EXPERIENCE**".

There were many Pool companies to choose from, but in the end Martin Pools offered superior service and warranty, with the combination of "**Excellent Customer Service**" I have to thank "Sean Bandel Office Manager, **GREAT ATTITUDE AND POLITE** to explain any issues I had, as things kept moving he would be sure to answer any questions. As for the office Cera was a class act all in her own, very informative, and was sure to make sure everything was done in the proper time table! High 5 to you.

Mrs. Wendy Leonard! Now this is the designer---- very good instinct, and over all great set up on the things needed to make this 19X32 pool design Sing, and blend in charm and fashion, Light show at night is like a Star Wars Movie! Just a great Job!

Enclosing there are many, many people to thank in this company maybe too many to mention in this letter, I am absolutely humbled in the SERVICE & DESIGN I received in this project from start to finish I thank you all for such a great Job and crew, and the advice I would give anyone if they are shopping for a pool, depending on your budget, Martin Pools & Spa's is by far the #1 Pool Company I would Recommend. I thank your entire staff again, from my family to yours.

Sincerely

John & Linjillee Barchella

