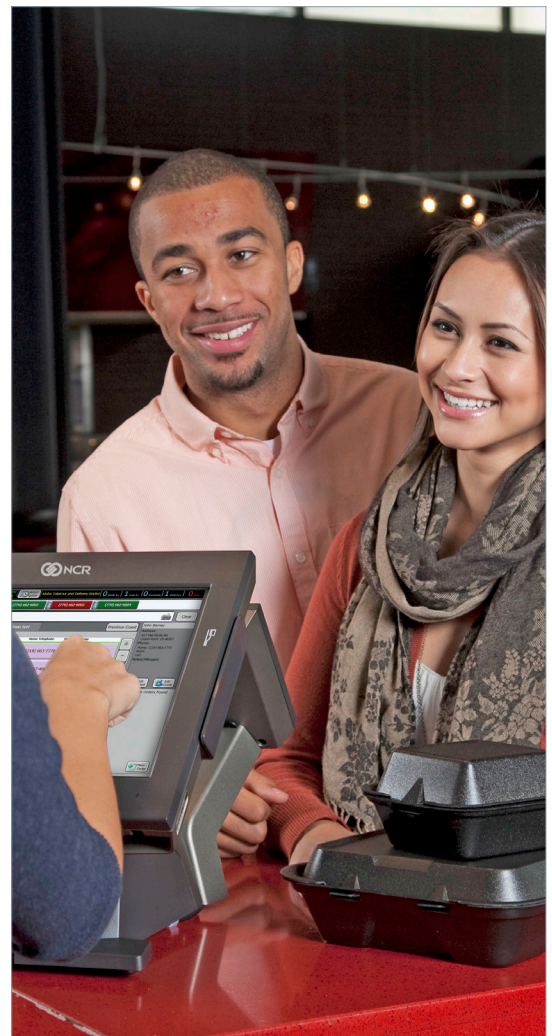# NCR Aloha Takeout

Want to order out for better takeaway and delivery operations?

YES

New POS capabilities drive competitive advantage

Drive sales – and staff efficiency with NCR Aloha Takeout. This application has what it takes to help you improve your speed-of-service, manage future sales and optimise delivery. Aloha Takeout tightly synchronises fast-paced restaurant takeout and delivery operations from order entry to driver route planning, making the most of every minute. Benefits include:

- **Create new sources of revenue**

  Customers expect flexible dining options - with Aloha Takeout you can give it to them. Extend the walls of your business with fast, profitable takeout and delivery operations.

- **Get closer to your customers with look-up tools**

  Recognise your customers when they call with integrated caller ID, fast look-up capabilities and access to previous order data. Aloha Takeout provides automatic searching against six fields, increasing the likelihood staff can locate the right customer on their first attempt.

- **Enhance customer satisfaction with faster phone service**

  Aloha Takeout is engineered for speed, with tools to identify customers, access secured, stored payment information, and repeat previous orders quickly and accurately. With shorter hold times, staff can serve more customers, generating higher sales and improving customer satisfaction.

- **Improve production of future orders**

  Replace manual processes with automated scheduling, tracking and production of future orders. Aloha Takeout makes it easy to manage future orders and ensure deposit accountability, increasing customer trust – and driving repeat business.

For more information visit www.ncr.com, email ukhospitality@ncr.com, or call us on +44 (0) 1689 868600.

- **Optimise route planning**

  Help drivers quickly get to their destinations with integrated mapping tools that generate accurate, multi-stop routes in less than a second. In addition, Aloha Takeout can provide turn-by-turn printed directions and grocery items for each run, removing the guesswork from route planning.

- **Enhance driver performance**

  Assign orders to drivers with just one touch on the application's graphic interface. Use driver data to identify opportunities to improve the efficiency of delivery operations and boost capacity.

Key Features

- Recognition capabilities include caller ID lookup and association of multiple phone numbers and addresses with each customer

- Driver performance tools include order assignment and adjustment, maps and direction support, and itineraries with grocery items

- Estimates delivery timeframes and driver returns to improve customer and operational visibility

- Associates Aloha Loyalty and payment data with guest records to streamline order-taking and assign loyalty points accurately

- Future order entry provides scheduling, preparation needs and deposit management

- Provides real-time operations and driver performance metrics

Why NCR?

NCR is the global leader in hospitality technology solutions, serving businesses in the restaurant, events-based venues and entertainment industries. We help our clients transform their operations and interactions with their guests and staff. From increasing speed of service to attracting, retaining and engaging customers, our solutions help our clients build better, more connected businesses.

NCR Aloha Takeout