

## DECODE CULTURAL DIFFERENCES BEFORE THEY DERAIL YOU

Culture is an invisible influence that shapes the way we interact with others - unspoken agreements between friends, family and colleagues. The values and behaviors we share within country and company are often so implicit and implied that we "just expect" others to share our beliefs ... until they don't. And then, we judge. Don't let your team fall prey to needless misunderstanding, unnecessary conflict and ultimate failure. Equip them with the tools they need to understand, adjust and excel across cultures.

### WORKSHOP DETAILS

#### *Target audience*

- In-tact, global teams
- Leader with direct reports

#### *Time investment*

- Optional Culture Map pre-read
- 2 X 2-hour workshops
- 1-hour homework assignment

#### *Workshop format*

- Live classroom
- Virtual classroom

#### *Workshop features*

- Bespoke culture survey & data analysis
- A safe environment for open conversation
- Reflection, commitments & actions plans
- Designed to be practical, interactive, memorable, fun ... and a little bit BOLD!

### LEARNING OBJECTIVES

#### *Workshop participants will ...*

- Gain a foundation of cultural knowledge, based on Erin Meyer's *Culture Map*
- Share perceptions of various team cultures with an anonymous survey
- Courageously explore perceived and real cultural differences within the team
- Jointly agree on the most challenging cultural differences to address
- Seek to understand how the "other side" feels & interpret their actions with grace
- Commit to "Platinum Rule" actions that will bridge the gap between cultures